## Riverside City College

## Strategic Planning External and Internal Scans

Wendy McEwen \& Hayley Ashby


## External Scan

- Builds on the 2012 Riverside Community College District External Scan by Dr. Esteban Soriano
- http://rccd.edu/administration/educationalservice s/ieffectiveness/Documents/RCCD\%20Ext\%20Env \%20Scan\%20final.pdf
- Institutional Effectiveness External Scan


## Riverside County



## A growing community



Riverside County Population Projection

|  | 2005* | 2010* | 2013* | $2015^{* *}$ | 2020 ** | \%Change <br> 2013 to 2020 |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
| Riverside County <br> Population | $1,883,572$ | $2,189,641$ | $2,292,507$ | $2,381,548$ | $2,626,222$ | $14.6 \%$ |

*Report DP05: ACS Demographic and Housing Estimates. U.S. Census Bureau, 2006-2010 American Community Survey.
http://factfinder2.census.gov/faces/tableservices/jsf/pages/productview.xhtml?fpt=table
**Projections prepared by Demographic Research Unit, California Department of Finance, May 2012. Data for 2010 and 2012 were reported in E1 and E5 Population Reports by California Department of Finance.


## 2013 Community Demographics

- Ethnicity
- Hispanic or Latino
46.9\%
- Not Hispanic or Latino
53.1\%
- Race
- Caucasian
- Black or African American
80.7\%
- American Indian and Alaskan Native 7.0\%
- Asian 1.9\%
- Native Hawaiian and other Pac. Islander 6.7\%
- Two or More races 0.4\% 3.3\%
- Gender
- Male 49.8\%
- Female 50.2\%

Report DP05. ACS Demographic and Housing Estimates. U.S. Census Bureau 2006-2010 American Community Survey and 2010 to 2013 Annual Estimates of Resident Population. U.S. Census Bureau.

## Projected High School Graduates

- Degree Attainment
$-24.9 \%$ of adults 25 and older have some college but no degree
- Projected High School Graduates

PROJECTED CALIFORNIA PUBLIC HIGH SCHOOL GRADUATES BY SCHOOL YEAR

| Actual | Projected |  |  |  |  |  |  |  |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $2011-12$ | $2012-13$ | $2013-14$ | $2014-15$ | $2015-16$ | $2016-17$ | $2017-2018$ | $2018-2019$ | $2019-2020$ |
| 28,732 | 28,778 | 28,438 | 28,122 | 28,006 | 27,722 | 28,698 | 28,970 | 28,915 |

California Department of Finance. Demographic Research Unit. December 2013. Excludes CEA and special schools.

## Riverside County Family Income



Report DP03. Selected Economic Characteristics. U.S. Census Bureau. 2008-2012 American Community Survey 5-Year Estimates.

## Institutional Research

## Unemployment Rates

Riverside County Unemployment Rates


## Percentage of Jobs by Industry

Riverside-San Bernardino-Ontario Metropolitan Statistical Area Employment by Sector
June 2014 Preliminary


## Job Growth Projections

Riverside and San Bernardino Counties Job Growth Projections 2010 to 2020


2010-2020 Riverside and San Bernardino Counties Projection Highlights. Labor Market Information Division. California Employment Development Department.

## Growing Occupations

## 2010-2020 Comparison of Growing Occupations by Entry Level Education Riverside \& San Bernardino Counties

Largest Growing (New Jobs \& Replacement

| Elementary School Teachers, Except Special Education <br> $(7,500$ jobs $)$ |
| :--- |
| Secondary School Teachers, Except Special and <br> Career/Technical |
| Education (3,070 jobs) |
| Accountants and Auditors (2,610 jobs) |
| Middle School Teachers, Except Special and <br> Career/Technical Education (2,510 jobs) |
| Management Analysts (1,790 jobs) |


| Veterinary Technologists and Technicians (52.2\% or 350 jobs) | Associate's Degree | Registered Nurses (8,950 jobs) |
| :---: | :---: | :---: |
| Medical Equipment Repairers (37.5\% or 150 jobs) |  | General and Operations Managers (4,260 jobs) |
| Respiratory Therapists (27.3\% or 410 jobs) |  | Preschool Teachers, Except Special Education (1,560 jobs) |
| Physical Therapist Assistants (26.9\% or 140 jobs) |  | Construction Managers (810 jobs) |
| Radiologic Technologists and Technicians (23.9\% or 320 jobs $)$ |  | Eligibility Interviewers, Government Programs (760 jobs) |


| Emergency Medical Technicians and Paramedics (43.4\% or 790 jobs $)$ | Postsecondary Non-degree Award | Licensed Practical and Licensed Vocational Nurses (3,080 jobs) |
| :---: | :---: | :---: |
| Heating, Air Conditioning, and Refrigeration Mechanics and Installers (22.0\% or 460 jobs) |  | Nursing Aides, Orderlies, and Attendants (2,910 jobs) |
| Surgical Technologists (20.3\% or 120 jobs) |  | Hairdressers, Hairstylists, and Cosmetologists (1,900 jobs) |
| Licensed Practical and Licensed Vocational Nurses (19.5\% or 1,300 jobs) |  | Dental Assistants (1,390 jobs) |
| Nursing Aides, Orderlies, and Attendants (18.6\% or 1,720 <br> jobs) |  | Emergency Medical Technicians and Paramedics (1,140 jobs) |

2010-2020 Riverside and San Bernardino Counties Projection Highlights. Labor Market Information Division. California Employment Development Department.
Institutional Research

## External Scan Take-Aways

- Population is diverse and growing
- Educational attainment is increasing
- There is a significant percentage of the population with some college but no degree
- Growth in the number of high school graduates may not match the overall population growth
- Jobs are recovering and there is significant projected growth in sectors served by RCC



## RCCD

Riverside Community College District 2013-2014 FTES Enrollment


## Term to Term Enrollment

Riverside City College Term to Term Enrollment by Gender


## Enrollment by Student Status

Riverside City College Headcount Enrollment by Student Status (percentages are the percentage of the total for each term)


## Enrollment by Race / Ethnicity

Riverside City College Fall 2013 Enrollment by Race / Ethnicity
(percentages are percentage female for each Race/Ethnicity group)


## Historical Race / Ethnicity



## Course Delivery Method

Annual FTES by Class Time
(percentages are percentage of total FTES for 2013-2014)


## Success by Delivery Method

Student Success by Delivery Method

> 2010-2011 2011-2012 2012-2013 2013-2014

Face-To-Face

| Retention | $79.6 \%$ | $79.3 \%$ | $83.6 \%$ | $84.2 \%$ |
| ---: | ---: | ---: | ---: | ---: |
| Success | $63.3 \%$ | $64.1 \%$ | $67.6 \%$ | $67.3 \%$ |

Hybrid

| Retention | $79.9 \%$ | $79.0 \%$ | $80.1 \%$ | $82.3 \%$ |
| ---: | ---: | ---: | ---: | ---: |
| Success | $56.2 \%$ | $59.1 \%$ | $58.3 \%$ | $59.2 \%$ |

Online

| Retention | $76.0 \%$ | $76.3 \%$ | $79.8 \%$ | $80.1 \%$ |
| ---: | ---: | ---: | ---: | ---: |
| Success | $55.7 \%$ | $56.0 \%$ | $58.8 \%$ | $58.5 \%$ |

## FTES by Course Type



## Success by Course Type

Student Success by Course Type
2010-2011 2011-2012 2012-2013 2013-2014
Transfer Course

| Retention | $84.0 \%$ | $83.7 \%$ | $84.5 \%$ | $84.9 \%$ |
| ---: | ---: | ---: | ---: | ---: |
| Success | $66.9 \%$ | $67.7 \%$ | $68.4 \%$ | $67.9 \%$ |

Transfer \& CTE

| Retention | $85.1 \%$ | $83.4 \%$ | $85.6 \%$ | $87.3 \%$ |
| ---: | ---: | ---: | ---: | ---: |
| Success | $66.9 \%$ | $67.2 \%$ | $68.3 \%$ | $69.4 \%$ |

CTE

| Retention | $74.9 \%$ | $77.9 \%$ | $89.8 \%$ | $89.4 \%$ |
| ---: | ---: | ---: | ---: | ---: |
| Success | $61.3 \%$ | $65.8 \%$ | $76.4 \%$ | $74.9 \%$ |

Basic Skills

| Retention | $65.9 \%$ | $61.9 \%$ | $73.1 \%$ | $78.8 \%$ |
| ---: | ---: | ---: | ---: | ---: |
| Success | $47.3 \%$ | $41.8 \%$ | $47.5 \%$ | $50.9 \%$ |

## And another way

FTES by Course Classification


## Success by Course Classification

Student Achievement by Course Classification
2010-2011 2011-2012 2012-2013 2013-2014

Humanities

| Retention | $83.9 \%$ | $83.9 \%$ | $84.8 \%$ | $85.1 \%$ |
| ---: | ---: | ---: | ---: | ---: |
| Success | $67.0 \%$ | $68.2 \%$ | $68.6 \%$ | $68.3 \%$ |

Social Sciences

| Retention | $82.8 \%$ | $82.5 \%$ | $82.6 \%$ | $83.7 \%$ |
| ---: | ---: | ---: | ---: | ---: |
| Success | $62.7 \%$ | $63.2 \%$ | $63.3 \%$ | $64.0 \%$ |

STEM

| Retention | $80.1 \%$ | $79.6 \%$ | $83.8 \%$ | $84.8 \%$ |
| ---: | ---: | ---: | ---: | ---: |
| Success | $61.5 \%$ | $62.4 \%$ | $66.6 \%$ | $65.8 \%$ |

## THE NINE METRICS

## The Nine Metrics

- Student Success

1. Completion Rates (Certificate and Degrees)
2. Math and English Remedial Rates
3. CTE Completion Rates
4. Number of Associate Degrees for transfer

- Equity in Completion Index

5. Completion rate among subgroups (index $>=0.80$ is ideal)

- Student Services

6. Percentage of Students with an Education Plan

- Efficiency

7. Number of FTES spent to obtain "higher order outcome" (certificate, degree, transfer, or transfer prepared within 6 years (efficient = declining rate))

- Access

8. Participation rate
9. Participation rate among subgroups

## Completions by Gender (Metrics 1 and 5)

2007-2008 Cohort's Completion and Proportional Index

|  | \# in Cohort | \% of Total (A) | \# Completed | \% of Total <br> Completed <br> (B) | Proportionality <br> Index (B/A) |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Female | 1645 | $52.9 \%$ | 449 | $53.1 \%$ | 1.005 |
| Male | 1441 | $46.3 \%$ | 389 | $46.0 \%$ | 0.994 |
| Unknown | 24 | $0.8 \%$ | 7 | $0.8 \%$ | 1.073 |
| Total | 3110 | $100.0 \%$ | 845 | $100.0 \%$ | $100.0 \%$ |

27.2\% overall completion rate for cohort

## Completions by Race / Ethnicity (Metrics 1 and 5)

2007-2008 Cohort's Completion and Proportional Index

| Race / Ethnicity | \# in Cohort | \% of Total (A) | \# Completed | \% of Total <br> Completed <br> (B) | Proportionality <br> Index (B/A) |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Asian | 237 | $7.6 \%$ | 95 | $11.24 \%$ | 1.475 |
| African-American | 325 | $10.5 \%$ | 86 | $10.18 \%$ | 0.974 |
| Hispanic/Latino | 1298 | $41.7 \%$ | 281 | $33.25 \%$ | 0.797 |
| American Indian/Alaska Native | 29 | $0.9 \%$ | 8 | $0.95 \%$ | 1.015 |
| Native Hawaiian/Pac. Islander | 26 | $0.8 \%$ | 9 | $1.07 \%$ | 1.274 |
| White Non-Hispanic | 942 | $30.3 \%$ | 289 | $34.20 \%$ | 1.129 |
| Unknown/Non-Respondent | 253 | $8.1 \%$ | 77 | $9.11 \%$ | 1.120 |
| Total | 3110 | $100.0 \%$ | 845 | $100.0 \%$ | 1.0 |

## English Remedial Rates (Metric 2)

## English Course Success Rates <br> For RCC English Courses 2013-2014

Course Level

| Gender | College-Prepared |  |  | Underprepared |  |  | Unprepared |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | \# Passed | \# Not Passed | \% Passed | \# Passed | \# Not Passed | \% Passed | \# Passed | \# Not Passed | \% Passed |
| Male | 1502 | 762 | 66.3\% | 746 | 466 | 61.6\% | 540 | 368 | 59.5\% |
| Female | 1860 | 857 | 68.5\% | 1007 | 448 | 69.2\% | 938 | 464 | 66.9\% |
| Unknown | 19 | 8 | 70.4\% | 3 | 1 | 75.0\% | 6 | 2 | 75.0\% |
| Total | 3381 | 1627 | 67.5\% | 1756 | 915 | 65.7\% | 1484 | 834 | 64.0\% |

## English Remedial Rates (Metric 2)

## English Course Success Rates <br> For RCC English Courses 2013-2014

## Course Level

| Race/Ethnicity | \# Passed | \# Not Passed | \% Passed | \# Passed | \# Not Passed | \% Passed | \# Passed | \# Not Passed | \% Passed |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hispanic | 1798 | 974 | $64.9 \%$ | 1095 | 604 | $64.4 \%$ | 1015 | 519 | $66.2 \%$ |
| American Indian/Alaska Native | 6 | 4 | $60.0 \%$ | 2 | 7 | $22.2 \%$ | 0 | 3 | $0.0 \%$ |
| Asian | 346 | 108 | $76.2 \%$ | 176 | 50 | $77.9 \%$ | 85 | 41 | $67.5 \%$ |
| Black or African American | 198 | 138 | $58.9 \%$ | 123 | 79 | $60.9 \%$ | 138 | 139 | $49.8 \%$ |
| Native Hawaiian/Pac. Islander | 4 | 6 | $40.0 \%$ | 6 | 7 | $46.2 \%$ | 3 | 1 | $75.0 \%$ |
| White | 819 | 296 | $73.5 \%$ | 274 | 126 | $68.5 \%$ | 187 | 84 | $69.0 \%$ |
| Two or More | 153 | 81 | $65.4 \%$ | 65 | 38 | $63.1 \%$ | 55 | 43 | $56.1 \%$ |
| Unknown | 57 | 20 | $74.0 \%$ | 15 | 4 | $78.9 \%$ | 1 | 4 | $20.0 \%$ |
| Total | $\mathbf{3 3 8 1}$ | $\mathbf{1 6 2 7}$ | $\mathbf{6 7 . 5 \%}$ | $\mathbf{1 7 5 6}$ | $\mathbf{9 1 5}$ | $\mathbf{6 5 . 7 \%}$ | $\mathbf{1 4 8 4}$ | $\mathbf{8 3 4}$ | $\mathbf{6 4 . 0 \%}$ |

## Math Remedial Rates (Metric 2)

## Math Course Success Rates <br> For RCC Math Courses 2013-2014

## Course Level

|  | College-Prepared |  |  | Underprepared |  |  |  | Unprepared |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Gender | \# Passed | \# Not Passed | \% Passed | \# Passed | \# Not Passed | \% Passed | \# Passed | \# Not Passed | \% Passed |
| Male | 1377 | 1135 | $54.8 \%$ | 894 | 991 | $47.4 \%$ | 502 | 954 |  |
| Female | 1127 | 930 | $54.8 \%$ | 885 | 1139 | $43.7 \%$ | 709 | 1208 | $34.5 \%$ |
| Unknown | 15 | 8 | $65.2 \%$ | 13 | 12 | $52.0 \%$ | 8 | $7.0 \%$ | $53.3 \%$ |
| Total | 2519 | 2073 | $54.9 \%$ | 1792 | 2142 | $45.6 \%$ | $\mathbf{1 2 1 9}$ | $\mathbf{2 1 6 9}$ | $\mathbf{3 6 . 0 \%}$ |

## Math Remedial Rates (Metric 2)

## Math Course Success Rates <br> For RCC Math Courses 2013-2014

Course Level

| Race/Ethnicity | \# Passed | \# Not <br> Passed | \% Passed | \# Passed | \# Not <br> Passed | \% Passed | \# Passed | \# Not <br> Passed | \% Passed |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hispanic | 1195 | 1180 | 50.3\% | 1013 | 1401 | 42.0\% | 759 | 1344 | 36.1\% |
| American Indian or Alaska Native | 4 | 3 | 57.1\% | 1 | 1 | 50.0\% | 3 | 17 | 15.0\% |
| Asian | 486 | 225 | 68.4\% | 183 | 101 | 64.4\% | 51 | 56 | 47.7\% |
| Black or African American | 122 | 154 | 44.2\% | 92 | 168 | 35.4\% | 77 | 284 | 21.3\% |
| Native Hawaiian or Other Pacific Islander | 9 | 8 | 52.9\% | 5 | 6 | 45.5\% | 4 | 10 | 28.6\% |
| White | 533 | 365 | 59.4\% | 398 | 354 | 52.9\% | 261 | 358 | 42.2\% |
| Two or More | 113 | 87 | 56.5\% | 75 | 90 | 45.5\% | 57 | 83 | 40.7\% |
| Unknown | 57 | 51 | 52.8\% | 25 | 21 | 54.3\% | 7 | 17 | 29.2\% |
| Total | 2519 | 2073 | 54.9\% | 1792 | 2142 | 45.6\% | 1219 | 2169 | 36.0\% |

## Number of Degrees (Metric 4)

|  | 2011-2012 | 2012-2013 | 2013-2014 |
| :--- | :---: | :---: | :---: |
| Associate in Science for Transfer (A.S.-T) Degree |  | 5 | 20 |
| Associate in Arts for Transfer (A.A.-T) Degree | 2 | 20 | 43 |
| Associate of Science (A.S.) degree | 733 | 617 | 630 |
| Associate of Arts (A.A.) degree | 945 | 894 | 865 |
| Certificate requiring 30 to < $\mathbf{6 0}$ semester units | 386 | 334 | 299 |
| Certificate requiring $\mathbf{1 8}$ to < 30 semester units | 163 | 143 | 136 |
| Certificate requiring $\mathbf{6}$ to < 18 semester units | 657 | 466 | 426 |
| Other Credit Award, < $\mathbf{6}$ semester units | 7 | 1 | $\mathbf{2 , 4 1 9}$ |
| Total | $\mathbf{2 , 8 9 3}$ | $\mathbf{2 , 4 8 0}$ |  |

## Student Services - Education Plans (Metric 6)

## Fall 2014 Enrolled Students <br> Percentage with Student Education Plans

|  | RCC | MVC | NC | Overall |
| :--- | :---: | :---: | :---: | :---: |
| SEP | $18.6 \%$ | $22.0 \%$ | $21.4 \%$ | $\mathbf{2 0 . 1 \%}$ |
| No SEP | $81.4 \%$ | $78.0 \%$ | $78.6 \%$ | $\mathbf{7 9 . 9 \%}$ |
| Overall | $\mathbf{1 0 0 . 0 \%}$ | $\mathbf{1 0 0 . 0 \%}$ | $\mathbf{1 0 0 . 0 \%}$ | $\mathbf{1 0 0 . 0 \%}$ |

## Access by Gender (Metrics 8 and 9)

|  |  | Riverside City College |  |  |  |  |  |  | Service Area |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Gender | Data | Fall 2007 | Fall 2008 | Fall 2009 | Fall 2010 | Fall 2011 | Fall 2012 | Fall 2013 | 2010 Census <br> Data |
| Male | Students | 7,611 | 8,556 | 9,360 | 8,646 | 7,840 | 7,329 | 7,777 | 1,089,576 |
|  | Percent | 41.0\% | 40.8\% | 41.3\% | 43.4\% | 43.4\% | 43.8\% | 41.0\% | 49.8\% |
| Female | Students | 10,837 | 12,246 | 13,126 | 11,158 | 10,130 | 9,327 | 9,946 | 1,100,065 |
|  | Percent | 58.3\% | 58.4\% | 58.0\% | 56.0\% | 56.0\% | 55.7\% | 58.3\% | 50.2\% |
| Unknown | Students | 131 | 167 | 164 | 111 | 110 | 83 | 75 | 841 |
|  | Percent | 0.7\% | 0.8\% | 0.7\% | 0.6\% | 0.6\% | 0.5\% | 0.7\% | 50.2\% |
| Total | Students | 18,579 | 20,969 | 22,650 | 19,915 | 18,080 | 16,739 | 17,798 | 2,189,641 |
|  | Percent | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

## Access by Race / Ethnicity (Metrics 8 and 9)

|  |  | Riverside City College |  |  |  |  |  |  | Service Area |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Ethnicity | Data | Fall 2007 | Fall 2008 | Fall 2009 | Fall 2010 | Fall 2011 | Fall 2012 | Fall 2013 | $2010$ <br> Census Data |
| n | Students | 1,958 | 2,268 | 2,285 | 1,987 | 1,715 | 1,544 | 1,537 | 130,823 |
| African-Americ | Percent | 10.5\% | 10.8\% | 10.1\% | 10.0\% | 9.5\% | 9.2\% | 8.6\% | 6.0\% |
|  | Students | 156 | 185 | 140 | 89 | 64 | 49 | 57 | 10,931 |
| American Indian/Alaskan Native | Percent | 0.8\% | 0.9\% | 0.6\% | 0.4\% | 0.4\% | 0.3\% | 0.3\% | 0.5\% |
| Asian/Pacific Islander | Students | 1,735 | 1,948 | 1,834 | 1,687 | 1,485 | 1,302 | 1,380 | 133,170 |
| Asian/Pacific Islander | Percent | 9.3\% | 9.3\% | 8.1\% | 8.5\% | 8.2\% | 7.8\% | 7.8\% | 6.1\% |
|  | Students | 6723 | 7789 | 8544 | 8693 | 8,540 | 8,521 | 9,692 | 995,257 |
| panic | Percent | 36.2\% | 37.1\% | 37.7\% | 43.7\% | 47.2\% | 50.9\% | 54.5\% | 45.7\% |
| Multi-Ethnicity | Students |  |  | 385 | 576 | 649 | 678 | 736 | 48,110 |
|  | Percent |  |  | 1.7\% | 2.9\% | 3.6\% | 4.1\% | 4.1\% | 2.2\% |
| Unknown | Students | 1,593 | 1,896 | 2,652 | 1,245 | 842 | 480 | 315 | 3,682 |
| nown | Percent | 8.6\% | 9.0\% | 11.7\% | 6.3\% | 4.7\% | 2.9\% | 1.8\% | 0.2\% |
| White Non-Hispanic | Students | 6,414 | 6,883 | 6,810 | 5,638 | 4,785 | 4,165 | 4,081 | 869,068 |
| White Non-Hispanic | Percent | 34.5\% | 32.8\% | 30.1\% | 28.3\% | 26.5\% | 24.9\% | 22.9\% | 39.7\% |
|  | Students | 18,579 | 20,969 | 22,650 | 19,915 | 18,080 | 16,739 | 17,798 | 2,189,641 |
| To | Percent | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

## Assessment

- TracDat


Wendy.McEwen@rcc.edu Hayley.Ashby@rcc.edu


