

YOUR SAFETY IS OUR PRIORITY!

Do you want to update your contact information in the Rave Mobile Safety portal? **RAVE ALERT** is a simple, yet powerful, campus communication platform that allows RCCD to communicate with you via mobile phone and email during critical situations. To update your information or opt-in to other campuses (besides your home campus) please follow the instructions below. The instructions for opt-in to other campuses is on page 3.

LOG-IN INTO RAVE MOBILE SAFETY PORTAL

In order to update your contact information, visit <https://www.getrave.com/login/rccd> and follow the steps below:

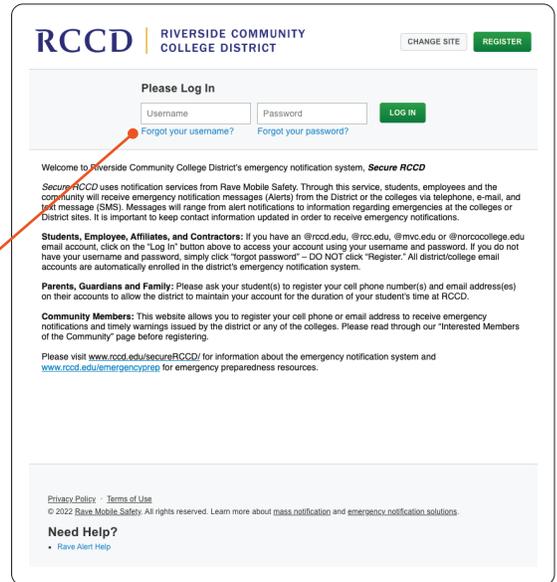
1. Click On “Forgot Your Password”

Click on **FORGOT YOUR PASSWORD**

Do not use the Register link!

If this is your first time logging in to the Rave Portal, please use the **FORGOT YOUR PASSWORD** link directly under the password prompt. You will receive further log-in instructions to your RCCD email.

Check your RCCD email for the link to enter your password. An email should arrive from noreply@getrave.com. Click on the link provided or paste it into your browser. The link will take you to a “Reset Password” page.



2. Enter your RCCD Email Address for Username.

3. Create a secure password to be used for this Portal.

4. Return to the Rave Mobile Safety at <https://www.getrave.com/login/rccd> to log-in.

FOR ASSISTANCE WITH RAVE ALERT CALL:

NORCO CAMPUS - Justin Czerniak.....	(951) 204-4297
MORENO VALLEY CAMPUS - Tony Ruiz.....	(951) 206-2646
RIVERSIDE CAMPUS - Sean DiSalvio.....	(951) 206-8476
CAADO - Monica Esqueda.....	(951) 212-2153

ADDITIONAL CONTACT INFORMATION

If you entered your cell phone number into WebAdvisor's Secure RCCD Notification page, your number will appear here (after 72 hours). This must be changed in WebAdvisor.

MOBILE NUMBER

1. Click **+Add** next to **"Mobile Phones."**
Use no hyphens or parenthesis.
2. Click **Continue** to return to the home page.

Repeat the process to add more mobile numbers.

LANDLINE NUMBER

1. Click **+Add** next to **"Voice Only Line Contacts."**
Use no hyphens or parenthesis.
2. Click **Continue** to return to the home page.

Repeat the process to add more Landline numbers.

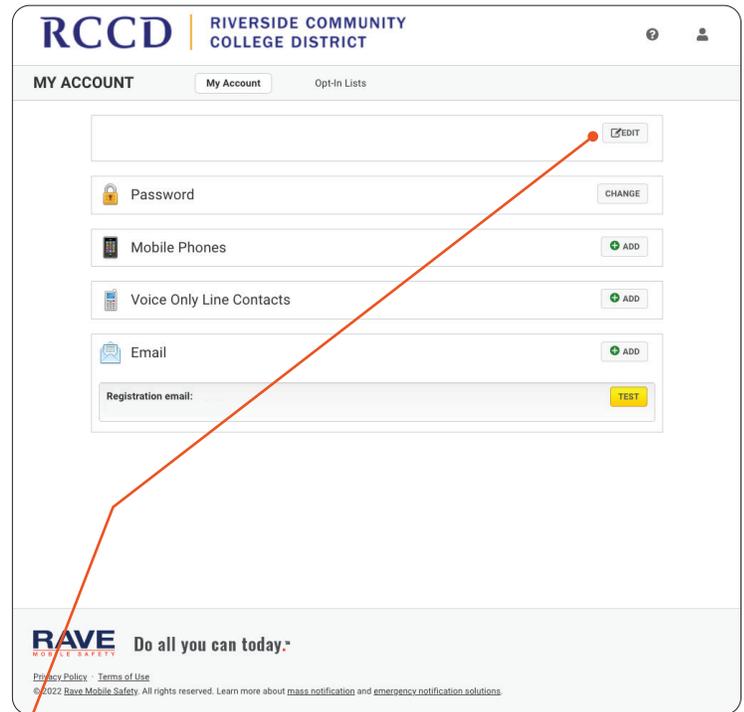
ADDITIONAL EMAIL ADDRESSES

Your RCCD email is automatically entered. To add any additional email addresses for you or a family member:

1. Click **+Add** next to **"Email."**
2. Click **Continue** to return to the home page.

Repeat the process to add more email addresses.

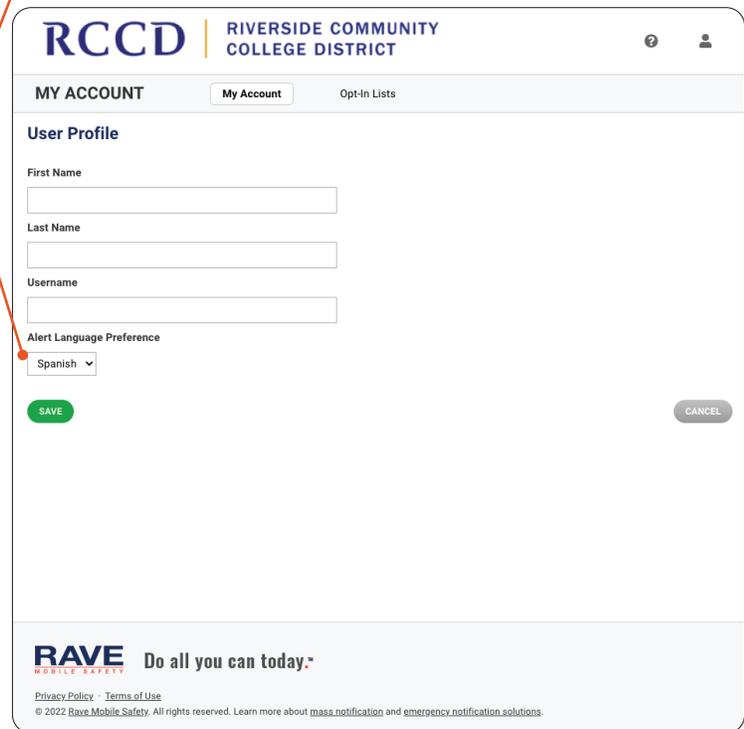
The screenshot shows the 'MY ACCOUNT' page for the Riverside Community College District. The page includes a header with the RCCD logo and 'RIVERSIDE COMMUNITY COLLEGE DISTRICT'. Below the header, there are several sections for account management: a search bar with an 'EDIT' button, a 'Password' field with a 'CHANGE' button, a 'Mobile Phones' section with an 'ADD' button, a 'Voice Only Line Contacts' section with an 'ADD' button, and an 'Email' section with an 'ADD' button. At the bottom of the email section, there is a 'Registration email:' field with a 'TEST' button. The footer of the page features the RAVE logo and the slogan 'Do all you can today.' along with links for 'Privacy Policy' and 'Terms of Use'.



MODIFY LANGUAGE PREFERENCE

To change your language preference, **CLICK ON "EDIT"** next to your name and email address.

If you would like to change your language preference to Spanish instead of English, **CLICK ON "SPANISH"** in the dropdown menu.



OPT-IN TO OTHER CAMPUSES

As an employee or student, you will have the option to receive messages from colleges other than your home campus, by opting in to that college group. For example, if your home college is Moreno Valley College, but you attend classes at Norco College, then you can opt-in to receive emergency notifications for Norco College as well. Employees who travel to multiple locations can also opt-in to other RCCD campuses or the District Office.

To opt in to other college emergency messages:

Click on subscribe box to the group you would like to join.

Your account will automatically be added to the selected RCCD campuses or the District Office.

