

**Riverside City
College**

2022-23 Consumer Information Guide



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APPLYING FOR FINANCIAL AID & ADMISSION

Completing the applications

Completing a Free Application for Federal Student Aid (FAFSA) and an admissions application to RCC is the way to start your educational journey! For students qualifying under AB 540/2000/SB 68, the California Dream Act Application (CADAA) is available. By completing the FAFSA, students can be considered for several state, federal and institutional financial aid opportunities. By completing the CADAA, students can be considered for several state and institutional financial aid opportunities. Financial aid assists students who qualify by helping to relieve the financial burden of paying for college expenses. Financial aid is designed to help supplement your educational expenses. Financial aid is not a primary source of income to meet your basic living expenses and needs.

Steps in completing the applications:

1. Complete an admissions application online at www.rcc.edu. If you do not have computer access at home, you can come to campus and apply online in the Welcome Center located in the CAK Student Service Building.
2. After you have completed your admissions application, activate your RCCD student email account (see student email accounts in the table of contents for additional information). Your RCCD student email account is how you will be contacted by financial aid. **It is very important to check your email consistently for updates and financial aid opportunities.**
3. Complete either the FAFSA or CADAA. You can complete the FAFSA online at www.studentaid.gov or on the phone with a live person by calling 1-800-433-3243. You can complete the CADAA online at <https://dream.csac.ca.gov>. If you would like assistance with your application, we offer application workshops and one on one assistance year-round. You can contact us at studentfinancialservices@rcc.edu for assistance or view our website here "[Financial Aid Virtual Assistance](#)" for virtual application assistance. When you are completing your application, add the school code for RCC (FAFSA =**001270**, CADAA=**00127000**) so that we may receive your information.
4. Once you complete your FAFSA you will receive a Student Aid Report (SAR) by email or mail from Federal Student Aid Programs. The SAR is your initial response to your FAFSA application. For the CADAA, you will receive your California SAR (CAR) from the California Student Aid Commission. An accurate SAR/CAR requires no corrections. Be sure to read the "Comments" section of your application. If corrections are necessary, you may consult the financial aid counter for assistance before submitting corrections. FAFSA applicants must use the Federal Student Aid Identification Number (FSA ID) user name and password to make corrections to the FAFSA application online.

The FSA ID

To begin the FAFSA application process, students (and parents of dependent students) will need to create an identification (ID) account to complete federal student aid tasks.

What You Can Use Your Account For

- Filling out the *Free Application for Federal Student Aid* (FAFSA®) form
- Signing your *Master Promissory Note* (MPN)
- Applying for repayment plans
- Completing loan counseling
- Using the *Public Service Loan Forgiveness Help Tool*

Items Needed to Create an Account

- Social Security number: You must have a Social Security number (SSN) to create an FSA ID account. Enter the SSN that is printed on your Social Security card.
- Your own mobile phone number and/or email address: You will be required to verify your FSA ID with either a cell phone number to receive confirmation texts, or an email address to recover forgotten usernames or passwords. Cell phone numbers and email addresses can only be associated with one FSA ID
- Parents and Students will be required to certify that the information you provide to create an account (FSA ID) is true and correct and that you are the individual creating the account. Parents and students will always have separate FSA ID accounts.

Note: A user can only have one account associated with their Social Security Number.

If your name has changed, you must update it with the Social Security Administration (SSA) before you can create an account. For more information, you can call the SSA at 1-800-772-1213 or visit ssa.gov.

For more information regarding the FSA ID, please visit our Financial aid Video Library at: <https://rcc.financialaidtv.com/play/45863-2019-2020-fafsa-tutorial/63583-fafsa-signing-submitting>

IRS Data Retrieval Tool (DRT)

The IRS Data Retrieval Tool (IRS DRT) is a feature of the FAFSA that allows students and parents to access the IRS tax return information needed to complete the FAFSA questions. Student and parents may transfer the data directly into their FAFSA. If you are eligible to use the IRS DRT, we highly recommend using the tool for several reasons:

1. EASY: Transfer information with the click of a button.
 2. FAST: Instantly retrieve your information.
 3. ACCURATE: Correctly fill in your information.
 4. TIME: Using the DRT will reduce the information requested by the college.
- If you do not use the IRS DRT to provide tax information and are selected for verification of income, you may be asked to provide a copy of your signed 1040 tax return and schedules.

To Use the IRS DRT:

1. Log in to your current *FAFSA application* or start a new application if you haven't applied at www.studentaid.gov.
2. In the student and parent finances section of your FAFSA, you will see a "Link to IRS" button if you are eligible to use the IRS DRT.
3. Click the "Link to IRS" button and log in with your *FSA ID* to be transferred to the IRS to retrieve your information.
4. On the IRS site, enter your information **exactly** as it appears on your federal tax return and click the "Submit" button.
5. Check the "Transfer My Tax Information into the FAFSA form" box, and click the "Transfer Now" button.
6. You will know that your federal tax return information has been successfully transferred because the words "Transferred from the IRS" will display in place of the IRS information in your FAFSA form.

For your protection, your tax information will not be displayed on either the IRS site or on your FAFSA.

The IRS DRT can be used by both students and parents.

To learn more about the IRS DRT, visit:

- www.StudentAid.gov/irsdrt and/or
- <https://rcc.financialaidtv.com/> for informational videos.

Submitting corrections to your FAFSA or CADAA

Students should submit corrections if:

- RCC school code 001270 is not listed under the school section of your FAFSA or 00127000 on your CADAA.
- There is no Expected Family Contribution (EFC) number due to incomplete or conflicting information. See the comments section of your application for more information.
- Income information is incorrect and your application was not selected for "Verification".
- To use the IRS Data Retrieval tool to load your and/or your parents' tax information onto your FAFSA.

If you are not sure that corrections are needed or what corrections to make please contact financial aid at (951) 222-8710 or studentfinancialservices@rcc.edu. Corrections for FAFSA can be made online at www.studentaid.gov or by mailing Part II of your SAR if you received it by mail.

CADAA corrections should be made at <https://dream.csac.ca.gov>.

You may also attend one of our application workshops and we will assist you in making the necessary corrections.

The screenshot shows the Federal Student Aid website navigation bar. The 'Federal Student Aid' logo is on the left, followed by a search bar. The navigation menu includes: UNDERSTAND AID, APPLY FOR AID (highlighted with a mouse cursor), COMPLETE AID PROCESS, and MANAGE LOANS. Below the 'APPLY FOR AID' menu, there are two columns of links. The left column includes: Complete the FAFSA® Form, FAFSA Deadlines, Filling Out the FAFSA Form, Reviewing and Correcting Your FAFSA Form, and Renewing Your FAFSA Form. The right column includes: Apply for a PLUS Loan, Apply for a Grad PLUS Loan, Apply for a Parent PLUS Loan, Endorse a PLUS Loan, Appeal a Credit Decision, and Complete PLUS Credit Counseling. At the bottom right, there are links for Log In and Create Account.

Navigation Item	Sub-Item
Federal Student Aid	AN OFFICE OF THE U.S. DEPARTMENT OF EDUCATION
UNDERSTAND AID	
APPLY FOR AID	<ul style="list-style-type: none"> Complete the FAFSA® Form FAFSA Deadlines Filling Out the FAFSA Form Reviewing and Correcting Your FAFSA Form Renewing Your FAFSA Form
COMPLETE AID PROCESS	
MANAGE LOANS	<ul style="list-style-type: none"> Apply for a PLUS Loan Apply for a Grad PLUS Loan Apply for a Parent PLUS Loan Endorse a PLUS Loan Appeal a Credit Decision Complete PLUS Credit Counseling
Log In Create Account	

Facts to know when completing your application

Dependency Status: Dependent vs Independent status?

When completing the FAFSA/CADAA application, you will be asked a series of questions to determine your dependency status. Your answers to these questions will determine if you are considered a “dependent student” or an “independent student” for **financial aid purposes** and whether you will need to include parental or spousal (if applicable) information on your application.

For the 2022-23 academic year, students are considered **dependent** for financial aid purposes if they answer “**No**” to **all** the following questions and must include parental information and parent signature on the application.

- Were you born before January 1, 1999?
- As of today, are you married?
- At the beginning of the 2022-23 school year, will you be working on a master’s or Doctorate program?
- Are you currently serving on active duty in the U.S Armed Forces for purposes other than training?
- Are you a veteran of the U.S Armed Forces?
- Do you now have, or will you have, children who will receive more than half of their support from you between July 1, 2022 and June 30, 2023?
- Do you have dependents (other than your children or spouse) who live with you and who receive more than half of their support from you, now through June 30, 2023?
- At any time since you turned 13, were both your parents deceased, were you in foster care or were you a dependent or ward of the court?
- Has it been determined by a court in your state of legal residence that you are an emancipated minor or that someone other than your parents or stepparent has legal guardianship of you?
- At any time on or after July 1, 2020, were you determined to be an unaccompanied youth who was homeless or were self-supporting and at risk of being homeless, as determined by (a) your high school or district homeless liaison, (b) the director of an emergency shelter or transitional housing program funded by the U.S. Department of Housing and Urban Development, or (c) the director of a runaway or homeless youth basic center or transitional living program?

Please note: Self-supporting, not living with parents or not being claimed by parents on tax forms is **not** considered a determining factor for dependency status for financial aid purposes.

If you answer “**Yes**” to at least one of the questions listed above, you are considered an **independent** student and will be evaluated for financial aid based on your own circumstances. Your parental information and signature are not required.

What if my parents are separated / divorced?

If your parents are divorced or separated and you are a **dependent** student, you only need to apply with your custodial parent's financial information. If your custodial parent has remarried, you will also need to include your custodial parent's spouse's income information as well.

Be sure to use your birth or adoptive parents' information. Do not use information from the following:

- Grandparents
- Legal guardian
- Foster parents
- Relatives

If you are unable to provide parental information due to extenuating circumstances you may request an appeal from the financial aid office. Please refer to the **Dependency Appeal Request** section below for additional information.

Dependency Appeal Request

Most students entering a postsecondary school straight from high school are considered financially dependent on their parents. This means their parent(s) (biological or adoptive) must provide information on the FAFSA/CADAA.

A student cannot be determined to be independent based on:

- Parents do not want to provide information on the FAFSA/CADAA due to privacy concerns.
- Parents do not feel it is their responsibility to provide financial aid for college.
- Parents no longer claim you as a dependent on their taxes.
- You are self-supporting and/or no longer live with your parents.

In some cases, the financial aid office may be able to use professional judgment to override your dependency status if you can prove that extenuating circumstances exist in the family such as:

- You have no contact with your parents and are unable to locate them
- You have left home due to an abusive situation and your physical and/or emotional welfare are jeopardized by having contact with your parents

If you have extenuating circumstances and are unable to complete the parent(s) section on the FAFSA/CADAA application, follow these steps:

- On the 2022-23 FAFSA/CADAA, answer No to all of the questions on the Dependency section and mark the section of the application that says "I am unable to provide parental information" and submit the application.
- Contact the financial aid office (in person or via phone/email) to request a Dependency Override Appeal

- Once the financial aid office opens your ability to appeal online, log into your financial aid task portal at <https://rcc.studentforms.com> and complete the Dependency Appeal steps:
 - Web form with statement
 - Upload a third-party statement from someone who knows of your circumstances (cannot be from a friend, family member, co-worker). Examples include: school instructor/teacher, school counselor, employer, clergy, etc....
- You will be contacted via email regarding the status of your appeal.

You must complete the Dependency Appeal each academic year you apply for financial aid and are required to provide parent(s) information on your FAFSA/CADAA application. Dependency appeals approved by other institutions are not accepted at Riverside City College.

Information for Non-Resident Students

The Admissions and Records office determines a student's residency status at the time of admission or readmission. For detailed information please go to: <http://www.rcc.edu/become-a-student/residency.html>

Students who are classified as a "Non-Resident" pay both the per unit enrollment fee and the per unit non-resident enrollment fee. Students may obtain information in regards to the non-resident tuition fees by going to <http://www.rcc.edu/become-a-student/tuition-fees.html>

Financial aid will apply any federal grants that a non-resident student is eligible for towards the student's current tuition and fees balance with student accounts. If a student has grant funds remaining after their tuition and fees are paid, the balance will be disbursed to the student through BankMobile Disbursements. If there is a remaining balance owed for tuition and fees after all grants are applied, the student is responsible for paying off the balance before the end of semester.

Loan funds are disbursed directly to the student through BankMobile Disbursements. The student is responsible for using the loan funds to pay any remaining balance owed to student accounts.

** If a student drops any classes, totally withdraws or stops attending all of their classes, the student may be responsible for repaying back all or a portion of the federal grants/loans disbursed to them.

It is important that students keep their address and contact phone number up to date with the Admissions and Records office at all times.

Ability to Benefit (ATB)

To receive most types of financial aid, a student must be qualified to study at the postsecondary level. A student who is enrolled qualifies if they have:

- A high school diploma
- A General Education Development (GED) certificate
- Passed the California High School Proficiency Exam (that is recognized as the equivalent to a High School Diploma)
- Completed an approved Home School program

Students who were enrolled in an eligible program of study prior to July 1, 2012 will still be eligible to meet the educational requirements for financial aid by fulfilling one of the following ATB approved requirements:

- Pass a federally approved ATB test; the student must provide proof of passing scores to financial aid.
- Satisfactory completion of six units prior to July 1, 2012 that are applicable toward a degree or certificate offered at RCC.

Although you cannot receive grants or loan aid while you are earning these units, you may still be eligible for the California College Promise Grant (CCPG). Please refer to the CCPG section for additional information.

Transferring of passing ATB scores: For information on acceptable ATB passing score transfer process, please call the RCC's Assessment specialist at (951) 222-8451 or email at assessment@rcc.edu.

Testing students with disabilities: The requirements include giving the test in a manner that is accessible to disabled students and offering alternative forms of the exam in large print, Braille, and audio cassette formats. The student must provide documentation of the disability to the Disability Resource Center for determination of eligibility for the accommodation and accommodations must be requested 72 hours in advance. The Disability Resource Center's main email and phone number are: drc@rcc.edu and (951) 222-8060 or you can visit their website: <https://www.rcc.edu/student-support/disability-resources.html>.

Completing your financial aid file on the Financial Aid Task Portal

The FAFSA application determines your eligibility for various federal, state and institutional grants as well as student work-study and student loans. Your eligibility is based on financial need, number of units you are actively attending and student budget. Remember, the application process is always free! There may be additional applications and/or requirements for each of the programs listed in this guide.

Once you have completed your FAFSA and RCC has received your information from the Department of Education Central Processing Center, our office will send an email to your RCCD student Email account with initial awards and next steps.

You may have additional actions/tasks to complete when the FAFSA application results are received. You will access those requirements on the Financial Aid (FA) Task Portal: <https://rcc.studentforms.com>.

You will also see information on your RCC Portal under financial aid indicating that you have financial aid tasks pending.

You may be asked for items such as:

- Verification Web forms (Dependent or Independent)
- 2020 Tax Transcripts or 2020 taxpayer-signed tax returns
- Proof of Citizenship, identity or high school completion
- Or other documents/tasks needed to complete your file.

In order to complete the financial aid process for financial aid to determine your eligibility for all types of aid at RCC, you will need to submit all of your actions on the FA Task Portal. Financial aid will review your actions and respond with your final eligibility or additional tasks/actions needed directly through your account at <https://rcc.studentforms.com>.

Selected CADAA students eligible for the Cal Grant may have to submit documents to verify their financial aid file. Notification will be sent to students in this category via email and mail. All other eligibility notices will be emailed/mailed to the student upon receipt of the CADAA. CADAA applicants must complete the AB540 California Non-Resident Tuition Exemption Request form with Admissions and Records at RCC to qualify for aid offered under this application.

How to Access your FA Task Portal?

Students will need to complete their financial aid tasks on the Financial Aid Task Portal at <https://rcc.studentforms.com>. Completing all financial aid tasks as soon as possible will allow financial aid to determine students' eligibility for all financial aid programs offered at RCC.

To access the Financial aid Task Portal, please complete the following:

1. Log into <https://rcc.studentforms.com> using your RCCD student email and corresponding password; the login information will match the student's myPortal password.
2. Verify your FAFSA identity information (First and Last Name, Date of Birth, Social Security Number) to create an account.
3. Complete all Financial Aid Tasks listed on the Welcome Screen. Carefully read all instructions published within each listed task before submitting documents (some tasks contain instructions directly from an RCC file processor and are highlighted in red and blue). Required documents and tasks assigned are based on the information provided in the FAFSA application. Additional documentation may be requested based on the answers that students provide in their verification webform. When uploading required documents, please be sure that photo images are clear, text is legible and all pages (front and back, if applicable) of required documents are included. Dependent students may be required to provide a parent signature on their webforms by including a parent email address which will prompt a link to be sent to verify the parent's identity. Once parent identity is verified, parents may follow the Parent Portal instructions to login to the Parent Portal to create a Username and Password to electronically sign documents.
4. When prompted, students will E-Sign documents by creating a 5-digit E-Sign PIN using the links above the text box; parents will sign with their username and password, instead of a PIN. If students prefer to opt-out of the electronic signature, they can download, print and sign the forms manually, before uploading the forms to the FA Task Portal. Either E-sign or original wet signatures may be used however, parent and student signature types must match.
5. It is imperative to click "Submit" when documents are successfully signed and uploaded. Next, always click the green "finish" button to notify our office that your file is complete and ready to be reviewed. Upon evaluation of a student's file, further documentation may be required. Students will be notified via their RCCD student email.

The FA Task Portal does not contain any information related to students' financial aid eligibility. Eligibility notifications are sent to students RCCD Student email accounts with instructions to view the 2022-23 Award Letter in the financial aid "award letter" section of myPortal at www.rcc.edu.

Troubleshooting

When creating your account on your FA Task Portal at <https://rcc.studentforms.com>, it is important to use your name and other information requested exactly as you entered it on your FAFSA application. Inconsistent information will result in an error message. Other common reasons why you may get an error when trying to create your FA Task Portal account may include:

- RCC's school code (001270) is not listed on your 2022-23 FAFSA application under the school section.
- The name, birthdate of SSN on your FAFSA does not match the information you are creating your account with.
- RCC has not yet received your FAFSA application results for 2022-23 (usually takes 3-5 days from the FAFSA submittal date).

If students and/or parents require assistance unlocking accounts or submitting documentation onto the FA Task Portal, please contact our office at (951) 222-8710 or send an email to studentfinancialservices@rcc.edu.

What is Verification?

The U. S. Department of Education (DOE) requires colleges to verify that the financial and other information entered on the FAFSA provided by students and/or parents is accurate. About one-third of FAFSA applications are selected for verification each year by DOE. Verification of FAFSA data helps financial aid to accurately determine the types and amounts of federal, state, and institutional aid students receive. Financial aid has the authority to contact you for documentation that supports the information you reported. In addition, financial aid is permitted to select additional students for verification and/or to verify additional data elements. If you are selected for verification you might see a note on your Student Aid Report stating that you have been selected for verification at www.studentaid.gov.

Once FAFSA data is downloaded, financial aid will email you at your RCCD student email address. This email will direct you to your FA Task Portal online at <https://rcc.studentforms.com> to complete/upload all required actions and tasks.

If you are selected for verification, financial aid may be required to verify information such as, but not limited to:

- Adjusted gross income (AGI)
- U.S. income tax paid
- Education credits
- Untaxed IRA distributions
- Untaxed pensions
- IRA deductions and payments
- Tax-exempt interest
- Other untaxed income
- Income earned from work

- Household size
- Number in college
- Identity/statement of educational purpose

If you have used the Internal Revenue Service Data Retrieval Tool (IRS DRT) when filling out your FAFSA, and you have not made any changes to your FAFSA since submitting it, you may not have to verify the transferred information. However, you may need to refer to listed tasks on <https://rcc.studentforms.com> to ensure that all listed verification requirements have been submitted.

If you didn't use the IRS DRT and you're selected for verification, log back in to your FAFSA at www.studentaid.gov to see whether you can use the IRS DRT to fill in the relevant fields on your FAFSA.

If you are not able to utilize the IRS DRT, financial aid may require you to submit your 1040 tax return and schedules as part of the verification process.

Any alternative 2020 income and/or tax documentation may be submitted directly to the FA task portal for review. Tax forms that are not issued directly from the IRS must contain the taxpayer's signature.



Notification of Adjustments

After completion of your financial aid tasks in your [FA Task Portal](#), your information will be reviewed and your revised eligibility response will be emailed to your RCCD student email address based on the date of your file submission. To find out when you should be expecting an award notification email, please refer to our disbursement schedule in this guide. Your award letter will be posted on your RCC MyPortal at www.rcc.edu in the financial aid section. Always maintain an accurate preferred mailing address and a correct phone number with Admissions & Records to avoid delays in communication. Make updates, if necessary, through your RCC MyPortal, under the personal profile section.

Please be aware that the financial aid process takes time. To ensure that the process goes smoothly it is important to complete your application early and accurately, retain copies of your application and other important documents, and carefully read and respond to all communication received. You must activate your RCCD student email account in order to receive our communications. Please review the section in this guide for more information on your RCCD student email account. If you have trouble with your email, or need assistance, please contact Admissions and Records at (951) 222-8600, or via email at admissionsriverside@rcc.edu.

Keep in mind that financial aid funds are generally not available at the beginning of each semester. Disbursements usually begin approximately 1 week after classes begin, however, not all students receive funds on every disbursement date. Disbursement dates are determined based on student's FAFSA completion date, the date that all required tasks are completed, student's enrollment status and eligibility status. To find out your disbursement date, please refer to our disbursement schedule in this guide. Students are encouraged to be prepared to pay for books and supplies out of their own resources. Financial aid is intended to supplement, not replace, resources needed to meet the cost of education.



FAFSA Information Adjustments/EFC Recalculation Appeals

When you complete your FAFSA application for the 2022-23 academic year, you are required to report 2020 income information. If you have had a drastic change in income in 2021 **or** 2022 due to an unforeseen or special circumstance, the Department of Education and RCC will allow you to have your financial aid eligibility re-evaluated.

Special circumstances may include but are not limited to:

- Unemployment or change in employment
- Death of student's spouse or parent
- High-cost medical bills not covered by insurance
- One-time lump sum payment in 2020

To apply for a 2022-23 Expected Family Contribution (EFC) Recalculation Appeal student must meet the following:

- Submit your 2022-23 FAFSA application.
- Complete all required actions/tasks requested, if any, and receive your revised award or no award notification.
- Request an EFC Recalculation Appeal from the financial aid office in person, via phone, or email.
- Log onto your financial aid task portal at <https://rcc.studentforms.com> and complete the EFC Recalculation Appeal steps:
 - Webform and statement
 - Upload supporting documentation:
 - Upload a copy of your 2021 or 2022 signed Federal 1040 Tax Return or IRS Transcript and all schedules
 - Upload any other documentation to support your appeal
- Once all forms are uploaded, submit the appeal for consideration
- You will be notified via email regarding the results of your appeal.
- If approved, you will receive a revised award notification via email.
- You are only able to submit one EFC Recalculation Appeal per academic year.

Please note: You are required to meet the RCC Satisfactory Academic Progress (SAP) Standard (see the SAP section of this guide for additional information).

California Dream Act Application (CADAA) & AB 540

What is AB 540?

Students who are exempt from paying nonresident tuition as amended by Education Code Section 68130.5 (AB 540/2000, SB 68) are not considered California residents. However, you may be exempt from paying the out of state tuition fee under the AB 540 State law. Since January 1, 2001, California's AB 540 allows undocumented immigrant students in pursuit of a higher education who meet specific requirements to be exempt from paying out-of-state tuition fees.

Any student, who meets all of the following requirements, shall be exempt from paying nonresident tuition at RCC:

1. Student must have:
 - attended a combination of a California high school, adult school and California Community College for the equivalent of three or more years
 - or attained credits earned in California from a California high school equivalent to three or more years of full-time high school work and attended a combination of elementary, middle and/or high schools in California for a total of three or more years **AND**
2. Student must have:
 - Graduated from a California High School, have attained a G.E.D. or received a passing mark on the California High School Proficiency Exam (CHSPE) prior to the start of the term **OR**
 - Completed an associate degree from a California Community College **OR**
 - Completed the minimum requirements at a California Community College for transfer to the California State University or the University of California **AND**
3. Must register or is currently enrolled at an accredited institution of public higher education in California **AND**
4. In the case of a person without lawful immigration status, the student must file or will file an affidavit as required by the college (available at the Admissions & Records counter) stating that the student has filed an application to legalize his or her immigration status or will file an application as soon as he or she is eligible to do so (student information obtained in the implementation of this section is confidential).
5. Must not hold a valid non-immigrant visa (F, J, H, L, A, E etc.). Students eligible for the AB 540 program must submit the California Nonresident Tuition Exemption form to the Admissions and Records counter at the college where you are enrolled, or intend to enroll or via email to admissionsriverside@rcc.edu.

For more information, visit the RCC Residency information page at

<https://www.rcc.edu/become-a-student/residency.html>.

What is the CA Dream Act Application (CADAA)?

The California Dream Act extends Cal Grant A and Cal Grant B Entitlement awards, Cal Grant C awards, Chafee grants, and institutional financial aid to students that meet AB 540 criteria as well as the applicable criteria for eligibility for specific types of financial aid. The California Dream Act of 2011 became law through the passage of two Assembly Bills, AB 130 and AB 131. AB 130, effective January 1, 2012, allows students who meet AB 540 criteria (California Education Code 68130.5(a)) to apply for and receive privately funded scholarships at California public colleges and universities. RCC students who meet AB 540 criteria may apply for general RCCD Scholarships (see the Scholarship chapter in this guide for more information). AB 131, effective as of the 2013-14 academic year, allows students who meet AB 540 criteria to apply for and receive state funded financial aid such as institutional grants, Cal Grants, Chafee Grants, and the California College Promise Grant at California Community Colleges. For more information about AB 131 visit the [CA Dream Act Application website](#).

*****Students who apply for financial aid using the CADAA, must also complete the AB 540 California Non-Resident Tuition Exemption Request form with Admissions and Records to be considered for any financial aid.**

The AB 540 Non Resident Tuition Exemption Request form is online at https://na2.documents.adobe.com/public/esignWidget?wid=CBFCIBAA3AAABLbIqZhDouojCRzT5dB-79-h1J78XQg4sCp16aqaIuAVOU578jKDcJx-efMdJ0mxi6w0aCw*. You can also access it at www.rcc.edu, under becoming a student, at the bottom of the page under important forms. It should be submitted to the Admissions and Records counter located in the CAK Student Service building, or via email to admissionsriverside@rcc.edu, for review and approval.

Frequently Asked Questions

1) What is AB 540, and what does it have to do with the California Dream Act?

AB 540, passed in 2001, allows students meeting certain criteria to pay the same tuition and fees as resident students at California public colleges and universities. Starting on January 1, 2013, the CA Dream Act extends Cal Grant A and Cal Grant B Entitlement awards, Cal Grant C awards, institutional grants, and CCPG fee waivers to students who meet the criteria. To receive CA Dream Act aid, AB 540 and AB 131 students must meet the criteria listed above in the AB 540 section of this chapter, and submit the AB 540 form located on the “becoming a student” webpage at www.rcc.edu.

2). I saw that AB 540, AB 130, and AB 131 guarantee confidentiality, but what about my parents' information?

CADAA students without legal immigration status will be required to fill out the CADAA Application in lieu of the FAFSA. Like all other dependent Cal Grant applicants, CADAA students will be required to submit parental income and asset information. The demographic information students will provide on the CADAA is largely the same as the information that students have already supplied to their high schools and colleges. There are no checks and matches between the CADAA and any federal databases. CADAA students' and their parents' information are protected by the same privacy and information security laws and safeguards as all other California applicants.

3). I am a high school senior and fit the AB 540 criteria above. What financial aid may I be eligible for?

You may be eligible for:

- AB 540 In-State Tuition Assistance
- AB 130 private scholarships (see your intended college or university for applications and deadlines)
- Institutional grants like the UC "University Grant" or the CSU "State University Grant" (see your intended college or university for applications and deadlines and our scholarship section of this guide)
- California College Promise Grant
- Cal Grant and other State-administered aid (applications start October 1st of each year). Cal Grant eligible students may also be eligible for the Student Success Completion Grant. You can find out more about these programs in this guide.

Complete the CADAA online at <https://dream.csac.ca.gov> listing the RCC School Code #00127000

4). I am a foster youth, and I don't have a Social Security number or any paperwork about my biological parents. Can I get any financial aid for college?

You may qualify for:

- Chafee Foster Youth aid (See Chafee section of this guide for more information)
- AB 540 in-state tuition assistance
- AB 130 private scholarship aid offered through California public colleges and universities
- CA Dream Act Cal Grants or institutional grants
- California College Promise Grant at California Community Colleges

5). I am currently in college. I am AB 540. What kind of aid can I receive?

You may be eligible for:

- AB 540 In-State Tuition Assistance
- AB 130 private scholarships (see your intended college or university for applications and deadlines)
- Institutional grants like the UC "University Grant", the CSU "State University Grant", the CSU Extended Opportunity Program (EOP) or the CA Community College Extended Opportunity Programs and Services (EOPS) (ask your college or university for applications and deadlines)
- California College Promise Grant
- If you are attending a California Community College and plan to transfer to a 4-year institution you may qualify for a Cal Grant A, B or C or the Community College Transfer Entitlement Cal Grant
- If you are enrolled or expect to enroll in a career technical program at your college, you may qualify for a Cal Grant C

Complete the CA Dream Application online at <https://dream.csac.ca.gov>, listing the RCC School Code #00127000

6). AB 540 requires that I submit an affidavit to Admissions and Records. What type of information do I have to include in the affidavit?

All students seeking an exemption from non-resident tuition fees must file an affidavit with the student's college stating that the student meets the law's requirements and, if the student is not a U.S. Citizen or legal permanent resident, that the student is either in the process of adjusting his or her immigration status or will do so as soon as he or she is eligible to do so. These affidavits often ask the student to provide information such as the name of the California high school the student attended, the dates of attendance, and the student's name, address, student ID number and signature.

7). Will the college share the information I provide in the affidavit with U.S. Citizenship and Immigration Services (USCIS) or Immigration and Customs Enforcement (ICE)?

No. Under California law, the information you provide in the affidavit must remain confidential.

8). Does it matter how long ago a student graduated from a California high school to be eligible for the AB 540 tuition exemption?

No. The date of high school graduation does not affect a student's eligibility for the AB 540 tuition exemption as long as the student meets AB 540 criteria.

****For more information on the CA Dream Act or Cal Grant, please visit**

<https://dream.csac.ca.gov>. You may also visit our [RCC DREAMERs Program website](#) for more information on the CA Dream Act and AB540.

COST OF ATTENDANCE

The cost of attendance (or budget) is the estimated total amount it may cost to attend college. It will vary depending on your living situation (whether you live with your parents or off campus) and residency status (California resident or non-resident). Residency status is determined by Admissions and Records. Student Financial Services is designed to assist qualified students in obtaining grants, scholarships, and federal work-study funds for educational expenses. Be prepared by applying for financial assistance early, submitting all required documentation, staying enrolled in classes and meeting our Satisfactory Academic Progress Standard.

2022-2023 Nine Month Academic Year Expense Cost of Attendance Budget

<u>Allowance</u>	<u>Living at Home</u>	<u>Living Away from Home</u>
Books and Supplies	\$1440.00	\$1440.00
Room and Board	\$9360.00	\$19674.00
Transportation	\$1026.00	\$936.00
Personal Expenses	\$3348.00	\$3924.00
Enrollment Fees	\$1380.00	\$1380.00
Health Fees	\$40.00	\$40.00
Total	\$16594.00	\$27394.00

Non California Resident fees:

(\$332 per unit X 30 units) = \$9960.00 is added to the applicable budget

Fees that are excluded from this budget are parking at \$100 or more, Student Service fee, Out of Country surcharge fee of \$11 per unit and audit fees at \$15 per unit.

Please note: Disbursement dates, cost of attendance, budget and all fees are subject to change without notice.

Total 2022-2023 RCCD Cost of Attendance Budget

Living at home.....	\$16594.00
Living away from home.....	\$27394.00
Non-resident living at home.....	\$26554.00
Non-resident living way from home.....	\$37354.00
.....	

TYPES OF FEDERAL & STATE FINANCIAL AID

Federal Student Aid

Pell Grant and Lifetime Eligibility Usage Limits

Pell grants are available for students with high financial need. Unlike most federal aid, this grant does not need to be paid back as long as you do not withdraw from classes, you successfully complete your classes and are not simultaneously receiving the Pell grant at another school.

To apply for a Pell grant, submit the FAFSA online at www.studentaid.gov. Eligibility for the Pell grant is determined by a standard formula using information you provide on your FAFSA, your enrollment status and your academic history. Upon completion of the FAFSA you will receive an Expected Family Contribution (EFC) number which is your eligibility number. Your EFC is located on your Student Aid Report (SAR), which you can view at www.studentaid.gov using your FSA ID. The EFC number will determine your eligibility for the Pell grant.

The maximum Pell grant award for the 2022-23 academic year is \$6895.00 (this dollar amount is subject to change pending Federal regulations and availability of funds). Please note the amount of the grant is prorated based on the amount of units you are taking in each semester. Students who have received their Bachelor's degree or higher are not eligible to receive the Pell grant.

Pell Grant Lifetime Eligibility Usage Limits

Students may receive a Pell grant for 12 full time semesters (or 6 years if full time). This equals to 600% total (50% each full time semester x 12 semesters). This percentage includes all Pell grants received to date. Once a student has received their full 600%, they will no longer be eligible for Pell grants at any school.

To review your current Pell Grant Lifetime Eligibility Usage (LEU) percentage, and grant history please visit www.nslds.ed.gov. You can also view the comment section of your student aid report (SAR) online at www.studentaid.gov.

FSEOG Grant

The Federal Supplemental Educational Opportunity Grant (FSEOG) is awarded to undergraduate students with the most financial need. Students who are Pell grant eligible for the award year will have primary consideration. Nonresident students as well as Study Abroad students may also be eligible. FSEOG funds are limited and are awarded until all funds are exhausted. There is no guarantee that all eligible students will receive FSEOG. Listed below are the requirements to be considered:

1. Complete a 2022-23 FAFSA
2. Submit all documents requested by the first priority filing deadline
3. Have high financial need
4. Meet the financial aid Satisfactory Academic Progress (SAP) Standard

Federal and CalWORKs Work Study

Federal Work Study

The Federal Work Study (FWS) program assists students in meeting their educational goals by providing part-time (up to 20 hours per week) entry level employment to help with educational expenses while giving them the opportunity to gain valuable job skills and work ethics. The program also serves as a valuable resource to the community by providing no-cost services to non-profit and government agencies in the surrounding area.

Securing Employment

FWS is a grant offered through the FAFSA financial aid application. The amount awarded is the amount you can earn during a given academic year which is July 1st through June 30th. To receive the grant, a student must secure employment first. On and off-campus positions offered are posted starting in June. Some positions may start as early as July 1st. Students have the choice to hold their positions until fall however funding must be secured early due to limited availability. Awarding is first-come, first-served.

It is important to make sure your FAFSA application is submitted to RCC and your financial aid file is complete prior to applying for a position. Having an incomplete application or file may disqualify students from the position as determination of eligibility cannot be made. To check to see if the financial aid process is complete, visit the FA portal at <https://rcc.studentforms.com>.

Once a student applies, eligibility for FWS will be verified and the application forwarded to the employer for review. If chosen, an interview will be scheduled. If hired, paperwork will be completed and submitted to the Student Employment office for awarding the grant and processing.

Awarding and Payment

Awards up to \$5,000 are granted, \$2,500 for summer/fall combined, and \$2,500 for winter/spring combined. Divide the award by the pay rate and you get the number of hours allowed to work. It is the employer's and employee's responsibility to make sure employees do not work beyond their awarded hours. Currently, minimum wage is \$15 per hour. Pay rates can vary from job to job depending on the work performed. Employers or employees may contact the Student Employment office when the hours are close to being exhausted to inquire about an increase. Increases may be granted if funding is available and the student has allowable financial aid need.

Students are paid monthly via a paycheck based on the worked hours submitted on a monthly timesheet. Students have the option of direct deposit or receiving paper check. Paper checks and direct deposit pay stubs are mailed to the employee's home address submitted on the hire paperwork. Any address changes must be submitted to the Student Employment office with a "Change of Name/Address Form. Because FWS is earned income, it is susceptible to Federal and State taxes and a W-2 will be issued each year at the end of January.

Student positions available for students who do not qualify for Financial Aid

Student employment also offers department-funded positions where financial aid is not required. This funding can also supplement students that exhaust their federal work study hours if available or when the Student Employment office does not have FWS funding available. Those positions must be available in order to apply or be referred. If the positions are offered online to apply, they are referred to as "Student Employment District Jobs" on the website.

International students are only eligible for these positions and are welcome to apply. A current foreign passport, I-94 and I-20 are required.

All student employees must adhere to the Terms and Conditions for Employment. Non-compliance of the Terms and Conditions may result in termination.

Eligibility Requirements

Federal Work Study

All students seeking FWS positions must meet the following criteria:

- MUST Apply for the FAFSA at www.studentaid.gov, list the RCC school code #001270 and demonstrate financial need which is determined by the RCC Financial Aid office.
- RCC must be your home college on your admissions application.
- Must be enrolled at least half-time at RCC (for employment purposes: fall and spring is 6 units, summer and winter is 3 units).
- Must maintain a 2.0 cumulative grade point average.
- Must have a valid, **non-laminated and signed** social security card.
- TB test, fingerprinting and food handler certification may be required for certain positions upon hire as a condition for employment.

- Must be meeting the Satisfactory Academic Progress (SAP) standard. If a student fails to meet SAP standards, they may be placed on warning and ultimately become ineligible for financial aid including FWS which will result in immediate suspension of their FWS Position. The student will not be allowed to return to work unless an appeal has been filed and approved by financial aid and a written notification to return to work has been issued by the Student Employment office. Ineligible students can come to the Student Employment counter located in the CAK Student Service building to inquire about available department funded positions.

Department Funded Positions

All students seeking department funded positions must meet the following criteria:

- RCC must be your home college on your admissions application.
- Must maintain a 2.0 cumulative grade point average.
- Must be enrolled at least half-time at RCC (for employment purposes: fall and spring is 6 units, summer and winter is 3 units).

What are the benefits of student employment?

- Flexible hours that work around your school schedule.
- Gain valuable work skills and experience.
- Develop interpersonal skills and learn organizational protocols and procedures.
- Acquire expertise in areas related to your academic/career interests.
- Earn extra income to help pay for educational expenses.
- Network within and outside of the RCC Community.

How do I apply for student employment positions?

1. Complete your 2022-23 Financial Aid Tasks if any. (For FWS and CalWORKs only).
2. Visit the link to available RCC Student Employment positions which can be found on the RCC Student Employment webpage at <https://www.rcc.edu/become-a-student/how-to-pay-for-school/student-employment.html>. Scroll down and click on "Apply for Jobs Online".
3. Apply for as many jobs as interested. Review each position description and read all the requirements before applying. All 3 colleges may post their positions on this site so make sure you only apply to those jobs listed through Riverside City College. If you need access to a computer, workstations are available in the Welcome Center located in the CAK Student Services building.
4. Please allow 7-10 days after the position closing date for application responses. If selected for an interview, you will be contacted via the email or phone number provided on the application. If you are not selected, you will be notified via an application status update. You may check the application status by logging into the job's website using the user name and password you created when you applied.

5. If and when you are hired, the hiring supervisor will provide you with all of the required hire forms.
6. Once the hiring process is complete and approved, the supervisor and the student employee will be notified via email that the process is complete and the student may begin working. Student employees will be notified via the school email only.

NOTE: STUDENTS ARE NOT TO BEGIN WORKING UNTIL ALL HIRE FORMS HAVE BEEN COMPLETED, APPROVED AND HAVE RECEIVED AN EMAIL NOTIFICATION FROM THE STUDENT EMPLOYMENT OFFICE TO BEGIN WORKING.

CalWORKs Work Study

Eligible CalWORKs students can be connected with entry-level employment opportunities related to their field of study. The aim is to cultivate working relationships with employers so that students can gain valuable job skills and secure employment directed toward their career development as they complete their educational goals. CalWORKs employment can be on or off-campus. Students are guaranteed 20 hours per week contingent upon funding availability, financial aid need determined by the FAFSA application and maintaining eligibility in the CalWORKs Program.

Students Must:

- Be enrolled at least half-time:
 - fall and spring: 6 or more units.
 - summer and winter: 3 or more units.
- Maintain a minimum 2.0 cumulative grade point average.
- Maintain eligibility with GAIN and receive cash aid for yourself.
- Have a current FAFSA application, completed financial aid file with RCC and have financial aid need available.

Eligible students may visit their RCC CalWORKs counselor to complete an application and provide a current Welfare to Work contract which will be forwarded to the student Employment office for job referral.

Direct Loans

Federal Direct Loans (DL) (Direct Stafford Subsidized Loans or Direct Stafford Unsubsidized Loans) are borrowed funds that are different from grants and federal work study. Direct loans must be repaid with interest. Applying for and receiving student loans is a substantial obligation, so before you apply for a loan, it is a good idea to consider the following:

- Think about the amount you will need to cover your educational expenses.
- Have a thorough understanding of how much your payments will be once your repayment period begins.
- Be aware of the amount you have to repay over the years.

To qualify for Federal Direct Stafford loans, students must meet all of the requirements for federal student financial aid and have their eligibility for all other grants determined first. Federal student loans should be a student's last resource.

RCC offers both subsidized and unsubsidized Federal Direct Stafford loans. These loans are designed to help you achieve your educational goals. Funds will come from the Department of Education. You will repay these loans to the Department of Education or its assigned servicing agent. Remain in constant contact with your servicer to avoid delays in student loan payment and to ensure successful repayment. To estimate your monthly loan repayment amount and for additional information on student loans, please visit <https://studentaid.gov/understand-aid/types/loans>.

Subsidized loans are for students who have demonstrated financial need. Each academic year you may borrow up to \$3500 (\$1750 fall, \$1750 spring) as a first-year student (completed less than 30 units at RCCD) or \$4500 (\$2250 fall, \$2250 spring) as a second-year student (completed 30 units or more at RCCD.)

For subsidized loans, the federal government pays the interest during deferment periods while students are enrolled in college at least half-time.

Unsubsidized loans are also based on financial need. Students are responsible for paying the interest on these loans. Interest starts accruing as soon as the loan is disbursed and ends when the loan is paid in full. Students may choose to defer the interest payments while they are enrolled in college at least half-time. RCC recommends that students make interest payments while they are in college.

At RCC, we plan to help students reach their educational goals with the least amount of student loan debt possible. RCC does not recommend borrowing more than \$10,000 at the community college level (this includes loans from any other institution that you have attended). If you have loans from other schools and are unsure of how much you have borrowed, you can view your complete loan history at [Manage Loans | Federal Student Aid](#) (Studentaid.gov – Manage Loans) – your FSA ID is required to access this website. (This is the same FSA ID that you would use to fill out your FAFSA online and sign your Master Promissory Note (MPN). To obtain an FSA ID go to <https://fsaid.ed.gov/>.

If RCC entered into an agreement with you regarding a Federal Direct Stafford Loan, we are required to inform you that the loan will be submitted to the National Student Loan Data System (NSLDS) and will be accessible by government agencies, lenders, and institutions determined to be authorized users of the data system.

How to apply for a student loan at RCC:

1. Submit the FAFSA application online at www.studentaid.gov and list RCC title IV school code #001270 under the school section.
2. Complete any financial aid tasks/actions on the RCC FA task portal at <https://rcc.studentforms.com>.
3. Check your RCCD student email for a final award notice for any grants, Federal Work-Study (FWS) or scholarships before applying for a loan.
4. It is required that you are meeting the RCC financial aid Satisfactory Academic Progress (SAP) standard. Please refer to the table of contents to review the SAP standard.
5. Submit a copy of a current official full program Student Educational Plan (SEP) from counseling, dated within one year of your loan request.
6. It is required that you are currently enrolled and attending at least 6 units on the SEP that are applicable and required towards your degree.
7. Make sure you have declared an academic program (major) on file with Admissions and Records which matches your SEP.
8. Complete the Entrance Counseling with a score of 100%, at [Entrance Counseling | Federal Student Aid](#)
9. Complete your electronic Master Promissory Note (eMPN) online at [Completing a Master Promissory Note | Federal Student Aid](#) before applying for a student loan at RCC. If you are a repeat student loan borrower you are not required to complete the entrance counseling or eMPN as you already have one on file. However, it is recommended by RCC that students who are repeat borrowers use the student loan Financial Aid Awareness Counseling Tool (FACT) before continuing to borrow. The eMPN expires after 10 years.

If you meet the above requirements, you may request a loan packet from the financial aid counter during the fall and spring semesters within the posted deadlines. Submit the Federal Stafford Loan Request Form along with any other required forms.

After you have turned in your loan request and required documents:

- You will receive a status notification within two weeks from the deadline date you submitted the “Federal Direct Loan Request Form.” Please refer to the loan request receipt for the deadline and notification dates.
- All loan disbursements are processed through BankMobile. If you have not already signed up to receive your financial aid funds, you can do so by choosing the “Disbursement” link on our website at <https://www.rcc.edu/become-a-student/how-to-pay-for-school/financial-aid.html>. See the BankMobile section of this guide for additional information.
- ALL students are required to complete Direct Loan EXIT Counseling online at <https://studentaid.gov/understand-aid/types/loans> after completing their program, dropping below half-time, or leaving RCC.
- If your loan is not processed you will be notified within two weeks from the deadline date you submitted the “Loan Request Form.”

Student Loan Alternatives

Before you decide to apply for a loan to fund your education, it is smart to explore other options that don't require repayment! Student employment is an option for students to work part-time on and off-campus to assist with the cost of educational expenses. Wages are paid directly to you and help pay for college expenses. The best part is you never have to pay this money back! Please review our section on Federal Work-Study before deciding to borrow a student loan or visit the RCC Student Employment counter located in the Student Services Building.

Scholarships are another student loan alternative; you can find and apply for many different types of scholarships on the internet. Some websites to visit are <https://www.rcc.edu/become-a-student/how-to-pay-for-school/scholarships.html>, www.fastweb.com, www.scholarships.com.

Personal savings/gifts can also be used to fund your education. These funds can be used to pay for books, student fees, and supplies.

Federal Student Loan Default Management Plan

The RCC Federal Student Loan Default Management Plan expects all students who receive a loan at RCC to complete a loan entrance and exit counseling session. Students may complete the loan entrance and exit counseling online at <https://studentaid.gov/understand-aid/types/loans>. Complete the entrance counseling when applying and complete the exit counseling before leaving the college or falling below half-time.

State of California Aid

California College Promise Grant (CCPG)

The California College Promise Grant (CCPG) is a waiver applied to enrollment fees (currently \$46 per unit) for California resident students, AB540 students and eligible AB1899 students as determined by the Admissions and Records office. Students who meet the AB801 criteria who have been without a residence for the last 24 months, (homeless) verified by the financial aid office are meeting academic progress standards, may also be eligible to receive CCPG. For more information about AB1899 and AB801, please visit the Admissions and Records residency webpage:

<https://www.rcc.edu/become-a-student/residency.html>

- CCPG is not a cash award; the waiver is applied directly to tuition fees for all students who qualify. CCPG is applied to tuition fees as a year-round entitlement, regardless of the number of units in which a student is enrolled.
- CCPG also allows students to purchase campus parking at reduced rates (\$30 each fall and spring semester).
- CCPG does not pay for Student Services, Transportation, or Health fees, books, educational supplies/expenses or course material fees (such as art, CPR, lab, kits or lifeguard fees as listed in the RCC course catalog).

To Apply:

- The primary application for CCPG is the 2022-23 FAFSA or 2022-23 CADAA.
- Once your FAFSA or CADAA is received, CCPG will be automatically awarded to eligible students based on the information provided in the primary application.
- You can view your award information on your Award Letter in the Financial Aid section of your RCC MyPortal.

You must apply for CCPG using the FAFSA or CADAA before each summer semester. The applications are available beginning October 1st prior to the summer semester.

If you have been determined to be eligible for the CCPG after you have paid your fees during the current semester, you may be entitled to a refund.

- A refund will not be automatically generated for prior semesters, only for current semesters.
- You must request the update at the cashier window for any prior semester if determined CCPG eligible after the semester has ended. The cashier window at RCC is located on the 1st floor of the CAK Student Services building or via email at studentaccounts@rcc.edu.

Paper CCPG applications are a secondary application to be used for special circumstances as determined on a case-by-case basis by financial aid. Tax documents are required to verify qualifying income for the paper CCPG application. If the income requirements are not met, the student will be required to fill out the FAFSA or CADAA, which allows a higher qualifying income for CCPG eligibility.

Families that are currently receiving TANF/CalWORKs, SSI/SSP, General Assistance/General Relief are eligible for CCPG type A and are eligible to complete the paper CCPG application. Acceptable proof of eligibility or documentation for CCPG type A varies depending on the type of benefits you or your family is receiving:

- For TANF/CalWORKs or General Assistance: acceptable documentation includes a Notice of Action dated within the previous month or the previous or current month's check.
- For SSI/SSP: acceptable documentation includes an award letter or bank statement showing a deposit from the current or previous month.

If you are under 25 years of age and have been verified as having been without a residence in the last 24 months (homeless youth) immediately preceding the receipt of your application for admission, you are eligible for CCPG types A, B, or C and are eligible to complete the paper CCPG application. Verification may be made by the RCC Homeless and Foster Youth Liaison or one of the following:

- A homeless services provider, as defined in the Health and Safety Code, section 103577(b) (3).
- The director of a federal TRIO program or Gaining Early Awareness and Readiness for Undergraduate Programs program, or a designee.
- A financial aid administrator for an institution of higher education.

If you qualify under any of the following Special Classifications, you are eligible for CCPG type A and are eligible to complete the paper CCPG application:

- You are a dependent of a deceased or disabled veteran and have been determined eligible for the fee waiver by the California Department of Veterans Affairs or National Guard Adjutant General.
- You are a Congressional Medal of Honor recipient or child of a recipient.
- You are a dependent of a victim of the 9/11 terrorist attack.
- You are a dependent of a deceased law enforcement/fire suppression personnel killed in the line of duty.*

*If you are a dependent of a deceased law enforcement/fire suppression personnel killed in the line of duty, you might qualify to have your mandatory campus-based fees waived. To qualify, you must have the FAFSA or CADAA filled out, meet the income and asset level for the Cal Grant B, and submit documentation of the deceased person to show that they were employed by a public agency and was killed while on duty.

For any of the listed Special Classifications, a letter or Certificate of Eligibility is required along with a completed paper CCPG application. Special classification fee waivers are exempt from the requirement to meet academic and progress standards as outlined in the Loss of CCPG information at the end of this section.

- Veterans can contact the Riverside County Veterans office at (951) 955-3060 for information on obtaining the annual Certificate of Eligibility.

English and Spanish CCPG applications are online at our website, <https://www.rcc.edu/become-a-student/how-to-pay-for-school/financial-aid.html>. The form can be emailed to our office with supporting to studentfinancialservices@rcc.edu.

For CCPG type B eligibility a student's total income (or parents' total income for dependent students) must be within the following income standards. Tax documentation will be required along with the paper application:

Family size	Base Year Income
1	\$19,320
2	\$26,130
3	\$32,940
4	\$39,750
5	\$46,560
6	\$53,370
7	\$60,180
8	\$66,990
Each Additional Family Member	\$6,810

Loss of Eligibility for California College Promise Grant (CCPG)

A student shall become ineligible for CCPG if the student is placed on academic or progress probation, or any combination thereof, for two consecutive primary terms, resulting in a dismissal status. Loss of eligibility shall become effective at the first registration opportunity after such determination is made.

Students will be notified of their placement on academic or progress probation/dismissal no later than thirty days following the end of the term that resulted in the student's placement on probation.

NOTE: Foster Youth and Former Foster Youth, up to the day before their 26th birthday, are not subject to loss of the CCPG due to placement on academic or progress dismissal and therefore do not need to submit an appeal.

How Loss of CCPG Eligibility Can be Corrected:

If you lose your eligibility for CCPG, you can have it reinstated by:

1. Improve your GPA and course completion measures to meet the academic and progress standards,
2. Stop attending school for two consecutive primary terms (fall/spring), **or**
3. Submit and receive approval for a CCPG appeal.

How can students Appeal their Loss of CCPG?

Students who lose CCPG eligibility may be able to appeal by meeting one of the following criteria:

- Documented extenuating circumstances: Extenuating circumstances are verified cases of accidents, illnesses, etc. that occurred during the term the student did not make progress.
- When a student with a disability applied for, but did not receive, a reasonable accommodation in a timely manner.
- Due to circumstances that might include documented changes in the student's economic situation
- When there is evidence that the student was unable to obtain essential student support services.
- Extenuating circumstances also includes special consideration of the specific factors associated with Veterans, CalWORKs, EOPS, and DSPS student status.

Appeal forms for CCPG are located at the financial aid counter and on our website: <https://www.rcc.edu/become-a-student/how-to-pay-for-school/financial-aid.html>.

When you submit a CCPG appeal, three items are required:

1. The completed and signed CCPG appeal form:
 - <https://rcc.edu/assets/documents/become-a-student/financial-aid/CCPG%20Appeal.pdf>
2. A statement explaining the reason you are appealing
3. Supporting documentation for the extenuating circumstance.

After you submit this documentation financial aid will process your CCPG appeal within 24 to 48 hours. The form and supporting documentation can be submitted via email to studentfinancialservices@rcc.edu.

Cal Grant

Cal Grants are state grants administered by the California Student Aid Commission (CSAC). Grants are awarded to California residents/eligible AB 540 students to assist them in paying their educational expenses at any qualifying college or institution.

Cal Grant A assists with tuition and fees at California Community colleges, public and private 4 year colleges, as well as some private career colleges.

Cal Grant B assist low-income students attending community colleges with living expenses and books. The award amount varies each year and may be used for books, living expenses and transportation.

Cal Grant C assists students with tuition and training costs for technical, occupational, vocational, or career training programs. Awards vary each year and funding is available for up to two years, depending upon the length of the program. To qualify, you must enroll in an occupational, technical or vocational program that is at least four months long at a California community college. To find out more information, visit www.csac.ca.gov.

Students with Dependent Children (SWD)-Cal Grant students attending a University of California, California State University, or California Community College campus who have dependent children may be eligible for an access award of up to \$6,000. The Students with Dependent Children (SWD) Grant increases the Cal Grant award by up to \$6,000 for qualifying Cal Grant A and B recipients and up to \$4,000 for qualifying Cal Grant C recipients.

To qualify the student must have dependent children that are under 18 years of age for whom they provide more than half of their financial support during the academic year.

To apply:

1. Complete the 2022-23 FAFSA online at www.studentaid.gov or the 2022-23 CADAA application online at <https://dream.csac.ca.gov> by posted deadlines AND
2. Have your GPA verified by the posted deadline:
 - If you have completed at least 16-degree applicable units at RCCD with a 2.0 GPA and have attended RCCD since the summer of 2020 semester, RCCD will submit your GPA automatically by the deadline to CSAC.
 - If you have completed at least 16-degree applicable units with a 2.0 GPA at another college, you can have that college verify your GPA by the deadline.
 - If you have completed less than 16-degree applicable units but have graduated from high school you may ask your high school to submit your GPA by the deadline.
 - If you have completed less than 16-degree applicable units with a 2.0 GPA you may submit GED, SAT or ACT scores along with the GPA verification form by the deadline. Go to www.collegeboard.com for testing dates and locations.

For information on the specific types of Cal Grant awards or for more information about CSAC programs, you can visit the CSAC website at www.csac.ca.gov.

In order to be eligible for a Cal Grant you must:

- Complete the 2022-23 FAFSA or CADAA application and have your GPA verified by the deadline.
- Meet the Cal Grant income and asset ceilings.
- Be a California resident or meet AB540 criteria.
- Be a U.S. citizen or eligible non-citizen (your parents don't need to be citizens or eligible noncitizens) or meet AB540 criteria.
- Have a valid social security number or meet AB540 criteria.
- Have not yet received a Bachelor's or professional degree.
- Do not owe a refund on state/federal grants or in default on a student loan.
- Show financial need at RCC.
- Enrolled and attending at least half time (6 or more units).
- Meet the RCC Student Financial Services Satisfactory Academic Progress standard (SAP).

In order to receive your Cal Grant award at RCC you must:

- Complete all financial aid tasks/actions listed on your FA portal at <https://rcc.studentforms.com>.
- Have an eligible active program (major), other than Undecided, declared with Admissions and Records.
- Claim RCC as your school of choice on <https://mygrantinfo.csac.ca.gov>
- Meet all of the above requirements.
- If you have graduated from high school within the past year and have been awarded an Entitlement Cal Grant award, a self-certification of high school graduation will be required by CSAC before RCC is permitted to release funds. You may self-certify your high school graduation by logging on to “Webgrants for Students” at <https://mygrantinfo.csac.ca.gov>.
- California Community College Transfer Entitlement Grants are available for California residents who graduated from a California high school after June 30, 2000, and attend a California community college then transfer to a qualifying Baccalaureate-degree granting college. You must transfer from a California community college to a bachelor's degree-granting school in the award year for which the award is offered. Eligibility requirements include:
 - Have a 2.4 community college GPA.
 - Meet the admissions requirements for the qualifying four-year college.
 - Meet the Cal Grant eligibility and financial requirements.
 - Apply by March 2nd of the award year.
 - Are under the age of 28 as of December 31st of the award year.
 - Students who received a Cal Grant within a year of graduating from high school are not eligible.

**If awarded a Cal Grant, you must complete your FAFSA application or the CADAA application every year by the deadline in order to renew your award. Make changes to your Cal Grant award (for example: to change awarding schools) online at <https://mygrantsinfo.csac.ca.gov>.

NOTE: Please be advised that any Cal Grant award offer is tentative and subject to the final approval of the State Budget Act. Students who are paid a Cal Grant and withdraw from any units prior to the census date for a course may be determined in overpayment of the Cal Grant funds and be required to repay that overpayment to the college.

Student Success Completion Grant

The Student Success Completion Grant (SSCG) encourages successful completion of a student's educational goals by attending and completing full time units.

Eligibility for the SSCG include:

- Student is eligible and received the Cal Grant B or C award
- Student attends and completes 12 or more units for fall and spring semesters
- Student is meeting RCCD Satisfactory Academic Progress Standard (SAP)
- Student is a California Resident or exempt from paying non-resident tuition under Section 68130.5 or 76140 (AB 540 eligible).

SSCG is disbursed to students via the student's disbursement choice with BankMobile disbursement services. The disbursement will be released once the student has passed census for the fall and/or spring term.

Students may be eligible for the following disbursement amounts based on unit load for fall and/or spring terms:

- Attending 12-14.99 units: \$649 per term
- Attending 15+ units: \$2000 per term

*Awards for this grant are contingent upon available funding. Students are encouraged to complete their financial aid files early to be considered for this award.

Dreamer Service Incentive Grant (DSIG)

The California DREAM Act Service Incentive Grant program encourages California Dream Act Application (CADAA) students with a Cal Grant B award to perform community or volunteer service. The California Student Aid Commission (CSAC) will award up to \$3,000 per academic year (up to \$1,500 per semester or up to \$1,000 per quarter) to 2,500 eligible students. The grant will be available to the student for up to 8 semesters or up to 12 quarters while they have an active Cal Grant B award. For more information regarding this program, please visit <https://www.csac.ca.gov/dsig>.

Golden State Education and Training Grant Program

The Golden State Education and Training Grant (GSETG) Program supports students who lost their jobs due to the COVID-19 pandemic by providing a one-time grant. This grant is administered by CSAC and was developed to help students to access educational programs to get back into the workforce.

Do I need to fill out a FAFSA or California Dream Act Application?

No, a FAFSA or CADAA is not necessary for this grant. You can apply for this grant by logging into your CSAC Account and submitting the application thru their portal. Although the FAFSA/CADAA is not needed to determine eligibility for this grant, it is highly encouraged that you still apply for financial aid. If you are an undocumented student interested in applying for this grant, but do not have a CA Dream Act ID, please reach out to CSAC directly at GSETGP@csac.ca.gov to receive a short supplemental application.

How does CSAC determine eligibility?

A qualified application per CSAC has to meet the following conditions:

- Was displaced from their job due to the pandemic
- Not enrolled in a training program/institution at the time they were laid off
- Has been unable to obtain a job that provide the same average monthly wages that is equal to or greater than their previous employment due to the pandemic
- Meets the income and asset criteria for Cal Grant A
- Is currently enrolled in an educational program provided by a K12 school or community college

How many units do I need to be enrolled in, and what is the amount?

There is no minimum unit requirement nor satisfactory academic progress requirement for this grant. You just need to be enrolled in an eligibility institution. CSAC is providing a one-time grant in the amount of \$2,500 for eligible students.

How will I be notified that I have been awarded?

Students will be notified via CSAC if they are eligible for this one-time grant. After financial aid confirms your enrollment, our office will receive the grant to disburse to you. Information on how to obtain the grant will be emailed directly to you from our office to your student email address.

Chafee Grant for Foster Youth

The California Student Aid Commission (CSAC) awards the Chafee Grant to current and former foster youth to use for career and technical training or college courses. The CSAC Chafee grant is awarded for up to \$5,000 annually (or up to the student's financial aid unmet need) for students enrolled in 6 or more units during the fall, spring or summer semesters.

Student Qualifications

- Be a current or former foster youth who was a ward of the court, living in foster care, for at least one day between the ages of 16 and 18.
- If you are/were in Kin-GAP, a non-related legal guardianship, or were adopted, you are eligible only if you were a dependent or ward of the court, living in foster care, for at least one day between the ages of 16 and 18.
- Have not reached your 26th birthday as of July 1st of the award year.
- Have not participated in the program for more than 5 years (whether or not consecutive).

Riverside City College (RCC) Application Process

1. Complete the 2022-23 FAFSA online at www.studentaid.gov or 2022-23 CADAA at <https://dream.csac.ca.gov>
2. Submit the Chafee Grant Program online application at <https://chafee.csac.ca.gov>. Students do not need to apply annually once the initial application is submitted.

3. Complete your 2022-23 financial aid tasks/actions listed on your FA portal at <https://rcc.studentforms.com>.
4. Enroll in 6 or more units per semester.. Check RCC My Portal for registration dates. **Former foster youths are eligible for priority registration until their 26th birthday!**
5. CSAC will notify the student by email when they are awarded the Chafee Grant. Student's must have completed step 1 and be enrolled 6 or more units before financial aid can confirm student's Chafee Grant eligibility with CSAC.
6. Once the Chafee payment has been received, RCC will notify you via your RCC student email with next steps to receive your check.

CSAC Awarding Process

Student's completed applications are sorted by application date, and awards are offered based on the following priority selection criteria:

1. *Paid renewal students who have not reached their 26th birthday as of July 1st of the award year.
2. New and **non-paid renewal students who will be 25 years old as of July 1st of the award year.
3. New and non-paid renewal students who have dependents.
4. New and non-paid renewal students who have an unmet need of \$5,000 or more.
5. New and non-paid renewal students who have an unmet need of less than \$5,000.

* Students who have received a Chafee payment.

** Students who have not received a Chafee payment.

Students are sent payment notifications for each term. To check your eligibility for the Chafee Grant, please go to <https://mygrantinfo.csac.ca.gov>.

California Military Department GI Bill Award Program

Active members in the California National Guard, the State Military Reserve, or the Naval Militia, may be eligible for this state-funded program designed to provide an educational incentive to improve skills, competencies and abilities.

The California Military Department GI Bill Award Program is a State-funded grant for up to 1,000 service members in the California National Guard (CNG) or the California State Military Reserve (SMR), the Naval Militia (NM) or as many participants as the annual budget will allow. This program authorizes the California Student Aid Commission (CSAC) to make payments to eligible program participants. Participants can receive up to the amount of the Cal Grant A award for attending the University of California or the California State University, up to the Cal Grant B award for attending a community college, or up to the amount of Cal Grant A for attending a private institution. Graduate students may have an additional \$500 added to their maximum award amount.

ELIGIBILITY REQUIREMENTS

- Be an active member of the California National Guard, the California State Guard, or the Naval Militia;
- Agree to remain an active member throughout the participation;
- Agree to serve two years in the California National Guard, the California State Guard, or the California Naval Militia upon completion of the last academic period of utilizing this program;
- Agree to use the award to obtain a certificate, degree, or diploma that you currently do not possess;
- Agree to only obtain one degree (baccalaureate, graduate, or doctoral) while participating in the Program;
- Agree to complete course of study within 10 years of initial acceptance into the Program;
- Be enrolled in, registered at, or accepted to a qualifying institution;
- Agree to maintain enrollment of a minimum of three (3) academic units per semester, or the equivalent, at a qualifying institution as defined by California Education Code section 69432(l);
- Agree to maintain at least a 2.0 cumulative grade point average (GPA); and
- Be a resident of California for at least one year.

How to Apply

Initial applicants must submit the Program's Initial Application, the FAFSA application, the Statement of Understanding (SOU), a Letter of Recommendation, and an annual Service Commitment Agreement prior to the April 30 deadline to be considered a priority applicant. Applicants who do not complete all 5 steps by the April 30 deadline can apply as first-come, first-serve applicants.

Renewal participants must complete the CMD GI Bill Renewal Application and the Renewal Statement of Understanding and the annual Service Commitment Agreement. Renewal paperwork. Failure to renew will result in withdrawal from the CMD GI Bill.

To receive an award check for the summer term, participants must submit a letter from their unit commander stating that the summer term enrollment will not adversely impact the participant's attendance at mandatory military training.

The Frequently Asked Questions and the links for the application process are found at Cal Guard Education Site at <https://calguard.ca.gov/education>.

RCCD Foundation Scholarships

The Riverside Community College District (RCCD) Foundation offers campus-based scholarships for students continuing their education at Riverside City College (RCC), transferring to a four-year university and incoming high school seniors. RCCD scholarships are specifically geared for our RCC students and are diversified and typically based on general and/or donor criteria including:

- GPA
- Academic merit
- Financial need
- Military status
- Academic Pathway
- Volunteer work

The RCCD Foundation Scholarship Application

The RCCD Foundation online scholarship application for the next academic year becomes available every fall semester in mid-October.

To apply:

- To apply visit the [RCC Student Financial Services](#) website select **RCCD Foundation Scholarship** to redirect you to the scholarship application system.
- Sign up or Sign in using your RCC activated and assigned student email. Please note, you must be admitted to RCC to be able to apply.
- Once you submit your application, our scholarship system will match you with scholarship opportunities the best aligns with your qualifications.
- Scholarship recipients are notified in May via their campus email.

RCC Scholarship workshops: Our scholarship workshops are held throughout the scholarship application period until the RCCD scholarship deadline in mid-January. The workshops are offered both in-person or virtually and are a great resource to assist students with information on the scholarship application process, respond to the required personal essay questions and obtaining scholarship recommendations.

High School Scholarships

Scholarships specifically for high school seniors who plan to attend RCCD, become available early in the spring semester. You must have an activated RCC assigned student email to apply. Please visit [RCC Student Financial Services website](#), for additional instructions or select **RCCD Foundation Scholarship** to direct you to the scholarship application system.

Outside RCCD Scholarships

There is no limit to the number of scholarships available to students offered outside of RCC. Students can look for scholarships through their jobs, community organizations or religious institutions and scholarship search platforms online. You will have the opportunity to increase your financial aid awards independently, simply by searching and applying for scholarships that fit your needs. Researching scholarships requires time and diligence, but is well worth the effort. Always ask around for scholarship opportunities, and check out your local community newspapers/bulletins for postings.

RCC financial aid receives scholarship notices periodically from outside, off-campus sources such as civic organizations, clubs, associations, businesses, etc. Scholarship notices are posted at the Information Counter in the CAK Student Services building and on our [Financial aid Scholarship webpage](#) by selecting the **Search Outside Scholarship** link and click on the *Opportunities* tab on the left hand side to view all current available outside scholarships.

By narrowing down what you are searching for, you'll find pages of scholarships that you can apply for. Scholarship applications vary, you may be asked to write a short essay, submit a video, create an infographic, or post on social media. Each scholarship donor has their own requirements to apply and you can always contact a scholarship donor directly for more information.

If you are awarded a scholarship from a source outside of RCC, the procedures to use your scholarship at RCC are as follows:

1. The scholarship donor will contact you if they have chosen you as the recipient of their scholarship.
2. Follow the donor's directions for the steps to have your scholarship funds sent to RCC. If proof of enrollment is required, you may submit your printed class schedule from RCC MyPortal, or, if they are requesting "official" proof of enrollment, visit the RCC Admissions and Records counter, or contact them via email at admissionsriverside@rcc.edu
3. Please send all external scholarship checks (made payable to Riverside City college) to:

Riverside City College
Attn: – Student Financial Services
4800 Magnolia Ave.
Riverside, CA 92506

The check should include your name and student ID # on the check memo line. The donor should also note the term (Fall, Spring or Summer) for which the funds should be applied along with any enrollment requirements.

4. Once RCC receives your scholarship funds, you will be sent an email correspondence from the RCC Student Financial Services Office acknowledging receipt of the funds along with a schedule of disbursement dates to your RCCD student email.

5. Once financial aid determines you are actively enrolled in classes and that you meet all requirements of the donor, your scholarship funds will be issued to you via the disbursement choice you made on the Bank Mobile website (please see the information regarding Bank Mobile in this guide).
6. Students who receive the Governor's Scholarship Program: you may access your scholarship funds by completing the Qualified Withdrawal Form and submitting it to the Governor's Scholarship Program. The Qualified Withdrawal Form is available at www.cagovernorsscholars.org. For help in filling out the form, call 1-866-477-9665.

How to avoid Scholarship Scams

Any scholarship, grant, foundation, or organization that is legitimate will not ask for you to pay anything to apply or for information. Any of the signs below should be a red flag that you may be dealing with a scholarship scam:

- **Asking for money:** Beware of sites requesting fees for their services. Reputable scholarships are free and will not charge you to apply.
- **Asking for non-relevant personal information:** Scams using identity theft ask for personal information typically not relevant to a scholarship. NEVER provide any of the following information:
 - Personal Address
 - Bank account numbers
 - Social Security numbers
 - Debit or Credit card information
- **Claims of exclusivity:** A fair number of scams make the claim that their information cannot be found anywhere else, and therefore you should pay for their services. NEVER PAY for exclusive information.
- **Claims of guarantees:** The truth of scholarship hunting is that there are no guarantees. No one can guarantee that you will be awarded a scholarship and any company advertising a paid service making such a claim is likely a scam.
- **Financial aid seminars with an up-sell:** These seminars typically promise great financial aid information, but end with a hard sales pitch to attend a future paid seminar, buy books, DVDs, or other materials. There are plenty of free financial aid seminars offered by high schools and colleges that are free and worth attending. Check with your financial aid office for details on free workshops: <https://rcc.edu/become-a-student/how-to-pay-for-school/index.html#workshops>.
- **Unsolicited Awards:** Receiving a scholarship check via mail or email notifications of potential scholarship or grant awards you won but never applied for: Scholarships

are in such demand that no awarding agency needs to make unsolicited awards to recipients.

If something feels, sounds, or seems "suspect", it probably is. The most important thing you can do when it comes to scholarship scams is to trust your instincts. You can also email the Financial aid office to help determine the legitimacy of a scholarship opportunity at studentfinancialservices@rcc.edu.

For additional information on scholarship and financial aid scams, please visit the [Federal Trade Commission – Consumer Information](#).

Bureau of Indian Education Grant / Scholarship

The Bureau of Indian Education (BIE) Program offers financial aid to eligible American Indian and Alaska Native students entering college and who are seeking an associate or bachelor's degree from an accredited institution.

If you are a student who is a member of a federally recognized American Indian Tribe or Nation you may be eligible for grants or scholarships from BIE or your Tribe/Nation.

To determine eligibility for BIE grants or scholarships:

- Please contact the education office of your Tribe/Nation for the application and steps you must take to become eligible.
- Complete the FAFSA online at www.studentaid.gov and list RCC as your designated college (our school code is 001270).
- If eligible, your Tribe/Nation will send you a Financial Need Analysis form to be submitted to RCC financial aid. We will return the completed Financial Need Analysis form directly to your Tribe/Nation. They will notify you regarding the amount of your scholarship or grant.

For more information regarding BIE Programs please visit:

<https://www.bie.edu/audience/students/grants>



STUDENT SERVICES PROGRAMS

Veterans Services

The RCC Veterans office provides information regarding eligibility for Veterans educational benefits. If you are a Veteran, a spouse, or dependent of a Veteran, you may be entitled to receive Veterans educational benefits. For information regarding these benefits please call the RCC Veterans office at (951) 222-8607. You may view GI Bill eligibility requirements online at www.gibill.va.gov or by calling 1-888-442-4551. Also, be sure to check out www.military.com for available scholarships.

If you are a dependent of a deceased or disabled Veteran, and a California resident you may be eligible for the California College Promise Grant. For more information on how to qualify to have your fees waived contact the RCC Veterans office or the financial aid office. In addition to your Veterans education benefits you may be eligible for other forms of financial aid. Apply for additional financial aid by completing the FAFSA application online at www.studentaid.gov. Financial aid is in addition to and does not affect your Veterans education benefits.

The Veteran Resource Center is located at Music Building (MU) 105.

EOPS- Extended Opportunity Programs and Services

EOPS is a student support program that assists students by offering priority registration, counseling, a student educational plan, financial assistance for books, tutoring, university transfer assistance, career exploration assessments, university field trips, and purchasing regalia for graduating students. EOPS also offers the CARE and NeXT Up programs, which provide additional financial support to single parents and foster youth.

To be eligible for EOPS, CARE, and NeXT Up a student must be a California resident or an AB 540 student, qualify for the California College Promise Grant through RCC financial aid and have earned fewer than 70 degree applicable college units.

For more information regarding this program, please contact the RCC EOPS at 951-222-8045, or email eops@rcc.edu. The EOPS office is in the Charles A. Kane Student Services building on the 2nd floor.

To apply for EOPS, login to your RCC Portal and click on the student menu. Under "Supplemental Applications" click on EOPS supplemental application and complete the form. Once the form is completed, an EOPS specialist will contact you to attend an EOPS orientation.

Gateway to College

Located at RCC, Gateway College and Career Academy (GCCA) is a WASC accredited California Public Charter high school that educates learners 14 to 21 years old. GCCA's mission is to provide learners who are not on track to graduate with the opportunity to complete high school and achieve success within a supportive college community. Upon completion, students earn a high school diploma and community college units that are transferrable to a certificate program (CTE), 2-year degree (AA, AS), and a university.

For more information, feel free to visit our website at www.riversidegccca.org or call us at (951) 222-8934.

RCC Engagement Centers

The La Casa Program

La Casa is a college equity program and Latino Student Engagement Center with a mission to increase Latino, Chicano, Hispanic, and Indigenous student retention, degree completion, and transfer rates. The program and engagement center are designed to build community, empower cultural identity, and offer services and resources for academic success. La Casa intentionally creates a safe and welcoming environment for students to receive academic counseling, educational advising, textbook support, peer mentoring, and much more.

La Casa is proud to offer online services during the remote learning period. These online services include: online program application, counseling, textbook support, educational advising, tutoring, and engagement workshops or events.

For information and eligibility criteria, please visit our website at

<https://www.rcc.edu/student-support/cultural-engagement-resources/la-casa.html>

The T.I.G.E.R.S. Program

The RCC Athletics department has designed The T.I.G.E.R.S. Program for student athlete academic success and support, implementing persistence, graduation, and transfer goals for our student athletes. The T.I.G.E.R.S. Program serves student athletes with a host of academic services including, but not limited to, academic planning, academic probation/dismissal recovery, athletic eligibility for transfer advisement and in-season eligibility, Student Educational Plan scheduling, athletic orientations, tutoring, and study hall.

Location: Athletic Learning Center (ALC)-Wheelock Gymnasium, Lower South Lobby
Educational Advisor's Contact Information –

Loren Overbo (951) 222-8571 - Loren.Overbo@rcc.edu

Jaclyn Myers (951) 328-3708 - Jaclyn.Myers@rcc.edu

Umoja Community

The Umoja Community is a student success program that utilizes staff, peer advocates, and faculty mentors to work with students to develop leadership skills and establish benchmarks for academic success. The Umoja community uses an approach to student engagement, retention, and success that is infused with African cultural traditions. Successful outcomes are connected to mentoring, leadership, life planning, and developing an understanding of the community college culture and its services.

The program is located in the Bradshaw Building 110 for more information, please visit the website at <https://www.rcc.edu/student-support/cultural-engagement-resources/umoja.html> or call (951) 222-8130

RCC Guardian Scholars

Digital Library, Room 112

Jeremy Johnson – Foster Youth Specialist/Academic Counselor

(951) 222-8251 Jeremy.Johnson@rcc.edu Guardian.Scholars@rcc.edu

Website: <https://www.rcc.edu/student-support/cultural-engagement-resources/foster-support.html>

RCC Guardian Scholars Foster Youth support services program is designed to assist current and former foster youth with reaching their goals. Through advocacy and support the Guardian Scholars program is dedicated to assisting students in navigating on and off campus resources and activities to support success at RCC.

Program Eligibility

- Students must be between ages of 18 – 25
- Been in foster care any time after the age of 13
- Submit a Guardian Scholars application
- Submit a Dependency Verification letter (also known as Ward of Court letter)
- Be a current or prospective RCC student.

Program Services

- The Foster Youth Specialist is the GS students' contact for services, which include coaching, mentoring, assistance with admissions, financial aid, transfer opportunities, Chafee grant requirements, student employment and scholarship opportunities
- Campus and community resources
- Access to computers, printers and other important resources in the GS Engagement Center
- Engage and interact with peers, staff and faculty, the campus and community
- Academic support and student accountability
- Priority registration
- Payment of student fees (per semester as funding allows)
- Laptop loan program

AmeriCorps

AmeriCorps is a national service program whose mission is to meet community needs through service, volunteering in education, environmental, public safety, health, and homeland security. Most volunteers serve in full/part-time positions for about a year.

After successfully completing a term of service through the AmeriCorps National Service program, members receive a Segal AmeriCorps Education Award to pay for college, graduate school or to pay back qualified student loans.

For more information on how to become a member of the AmeriCorps National Service and the AmeriCorps Education Award, please visit

<https://www.nationalservice.gov/programs/ameri-corps>

If you wish to use your award at RCC:

- You must complete the current FAFSA and be enrolled in classes at RCC.
- You must complete the AmeriCorps Voucher and Payment Request electronically at <https://my.americorps.gov/mp/login.do> to request AmeriCorps Education Award funds be sent to RCC.

Financial aid will verify that you are eligible to receive and use the AmeriCorps award at RCC. Once approved, the AmeriCorps award funds will be sent to RCC in approximately two to four weeks. You will be emailed notification to your RCC student email account that RCC has received your AmeriCorps funds. Financial aid will verify that you are enrolled in classes and will disburse the AmeriCorps funds in the same manner as other financial aid.

AmeriCorps Education Award is disbursed through BankMobile Disbursements, see the BankMobile Disbursements chapter in this guide for more information on how to receive your AmeriCorps funds.

Study Abroad / International Education Program

The Study Abroad program offers an unparalleled international education experience. Semester-long programs in Florence, Italy, Barcelona and Spain provide students with an opportunity to make progress toward their educational objectives while absorbing another culture and gaining an appreciation for another way of life.

The 2022-23 CCPG will waive class fees for eligible units of enrollment taken during the Study Abroad program. For those students that have completed their 2022-23 FAFSA and financial aid file and who have been determined to be meeting SAP may have grants and/or a Direct Loan available to assist with the cost of the trip after the student makes initial deposits to the Study Abroad Program and Center for Academic Programs Abroad (CAPA).

For questions regarding the Study Abroad Program please contact Nassef Girgis at (951) 222-8374 or by email at Nassef.Girgis@rccd.edu

Disability Resource Center

For individuals with disabilities, the [Disability Resource Center \(DRC\)](#) offers services to ensure access to education through academic adjustments, services, and campus resources. Some of the services that are offered for students in need of academic adjustments are: sign language interpreters, note taking or NCR paper, extended time on exams and accessible formats for reading material. For more information about the Disability Resource Center at RCC please contact (951) 222-8060, or via email at drc@rcc.edu.

Additionally, The U.S. Department of Education's Federal Aid office also offers resources for students with a documented qualifying disability. There are various forms of resources from the Department of Education available for the Visually-Impaired and Blind. The forms of resources are the following:

- Free Application for Federal Student Aid (FAFSA) available in Braille.
- Student Aid Audio Guide: The student audio guide is designed to give a student a four part, 60 minute overview of the Department's Federal Student Aid Programs which consist of:
 - Application procedures
 - Eligibility criteria
 - Deferment and cancellation provisions
 - Loan Repayment

A student can request an audio guide, or any of the Federal Student Aids' publication and fact sheets in alternate formats, such a Braille, by calling the Federal Student Aid Information Center (FSAIC) at 1-800-4-FED-AID (1-800-433-3243; TTY1-800-730-8913) or 334-523-2691 between 8:00 a.m. and 10:00 p.m. (EST), Monday through Friday.

RCC College Promise Program

RCC Promise Program joins the national and statewide effort to provide affordable community college education by supporting full-time students in their goals to graduate and be transfer ready in a timely manner. The Promise provides access to a high quality education tailored especially for the transfer-minded students.

The Promise provides students with free tuition and fees. The Promise also provides priority registration for up to 60 units per academic year (including fall, winter, spring, and summer) and \$250 book voucher for both fall and spring semesters to support increasing the student's chance of graduating and transferring in two years.

Students can find more information by emailing the Promise program at The.Promise@rcc.edu. Or visit the website at <https://www.rcc.edu/become-a-student/promise-program.html>.

Trio/SSS Student Support Services Programs

Funded by the U.S. Department of Education, the SSS program provides comprehensive academic support to low-income, first-generation students, Veterans and students with disabilities to increase their retention, graduation and transfer rates.

Services include:

- Personalized academic advising and monitoring
- Tutoring services
- Financial aid information and application assistance
- Transfer information and assistance
- Financial literacy information
- Early registration
- Personal and career development

To be eligible, a student must:

- Be a U.S. citizen or permanent resident, and
- Have an academic need or educational disadvantage, and
- Have completed 30 college units or less, and
- Be low-income, or
- Qualify as a first-generation college student (neither parent has a four-year degree), or
- Have a documented disability or
- Be a Veteran of the Armed Forces

For more information, including accessing services in a remote setting, contact the SSS program at (951) 222-8312 or sss@rcc.edu.



SATISFACTORY ACADEMIC PROGRESS STANDARD (SAP)

The United States Department of Education requires that students applying for financial assistance must be enrolled in a program for the purpose of completing an AA/AS Degree, transfer requirements, or certificate program. All students must have their academic progress reviewed to determine if Satisfactory Academic Progress (SAP) has been achieved. The government requires that students who apply for financial assistance meet two standards.

Qualitative Standard

All students at Riverside Community College District (RCCD) must have a Cumulative Grade Point Average (GPA) of 2.0.

Quantitative Standard

All students must complete a certain percentage of units attempted in order to make progress toward their goal. There are two parts to this standard:

1. **Pace of progression:** Students must complete at least 67% of the total (cumulative) units attempted. For example, a student has attempted 20 units at Riverside City College. They successfully completed 13.5 of those units. Their completion would be 67.5% (units completed divided by units attempted equals completion percentage– $13.5 \div 20 = 67.5\%$).
2. **Maximum Time Frame:** The Maximum Time Frame for completion of a degree or certificate is 150% of the published length of the program. All units attempted at RCCD will be included since the Maximum Time Frame is based upon units attempted. A student can receive financial assistance for a maximum of 150% of the published length of the program. For example, if the published length of a degree program is 60 units, the student may receive financial assistance for up to 90 attempted units ($60 \text{ units} \times 150\% = 90 \text{ units}$). If the published length of a certificate program is 40 units, the student may receive financial assistance up to 60 attempted units ($40 \text{ units} \times 150\% = 60 \text{ units}$). If students are unable to finish their program within the Maximum Time Frame, as explained, they may lose eligibility for Title IV aid.

Evaluation

All students will be evaluated at the end of each semester to determine if they are meeting the standards listed above.

*If you have attempted less than 12 units at RCCD, then you will be required to maintain a 1.5 Cumulative GPA and must complete 50% of the courses you attempt to maintain SAP. Once you have attempted 12 or more units, you will be held to the standard as explained above.

Grade Standards

All semester units at RCCD include:

- Attempted units include: A, B, C, D, F, CR, P, NC, NP, FW, W, I, IB, IC, ID, IF
- Completed units are units with a grade of: A, B, C, D, CR, P
- Transfer units from other institutions will be in the SAP calculation.
- Courses in which a student receives a grade of F, NC, NP, FW, W, I, IB, IC, ID and/or IF will not be counted as completed units for satisfactory academic progress purposes, but will be counted as attempted units.

Only practicum/labs that are required, recommended or academically beneficial should be taken at the same time as the corresponding course.

Repeated Courses

Repeated course units will be counted in the pace of progression calculation as attempted units. When courses are repeated, only the earned units associated with the higher grade will be counted in the pace of progression calculation as completed units. If both grades are equal, only the earned units from the earlier course will be included as completed units in the pace of progression calculation.

Adding and/or dropping units after the first disbursement will require a review and possible adjustment of any future disbursements. Financial aid follows all Title IV regulations for repeated courses and IP grades.

SAP Statutes

SAP Satisfactory (SA): A student is meeting Satisfactory Academic Progress as long as the student maintains a cumulative GPA of 2.0 (Qualitative Standard), a completion percentage rate of 67% (Quantitative Standard) and the student has not exceeded the Maximum Time Frame of their selected program of study (Quantitative Standard).

SAP Warning (WA): Students failing to meet SAP will be placed on a one semester "Warning" which will allow students to receive financial assistance even though they are not meeting the SAP standard. If after the "Warning" semester students are still not meeting the SAP standard, they will become Ineligible. (Students who have exceeded the 150% Maximum Time Frame do not receive a Warning semester)

SAP Warning Students' Responsibilities

Students on Warning Status are encouraged to meet with a Counselor to complete an official and current two year Academic Plan (AP)/Student Educational Plan (SEP)/Academic Evaluation (AE) on file (within the last year). To schedule an appointment to meet with an Academic Counselor to complete an SEP, please contact RCC Counseling department at (951) 222-8440. Students on financial aid Warning status will continue to receive certain types of financial assistance during the Warning period. Warning status students must improve their academic standing. Students who do not meet the SAP standards after their Warning period will be declared Ineligible for financial assistance.

SAP Ineligible (IN): A student can become Ineligible for two reasons:

1. Student failed to meet SAP standards after their "Warning" semester and/or
2. Student exceeds the 150% Maximum Time Frame of program of study under the quantitative standard.

Appeal Process

Students on a SAP Ineligible status can **Appeal ONLY ONCE during their lifetime at RCCD. Note: If a student becomes Appeal Ineligible for any reason, the student WILL NOT be ALLOWED to Appeal again.**

Appealing due to not meeting the GPA and/or Pace of Progression Standard:

In order to appeal, the student must have extenuating circumstances that occurred during the period that the student did not meet SAP. To appeal, the student must document the circumstance for not meeting SAP and must submit official documentation online via the FA portal at <https://rcc.studentforms.com>.

Some examples of Extenuating Circumstances that must be supported by providing official documentation may include:

- Death of an immediate family member, documented illness, major accident or injury of your- self or an immediate family member
- Victim of a crime
- Homelessness

Steps to appeal online at <https://rcc.studentforms.com> include:

- SAP Appeal web form with a statement of the Extenuating Circumstance
- Official 3rd Party documentation verifying the student's extenuating circumstances (i.e. court documents, police reports, medical records, doctor's note, death certificate...)
- Official two-year Academic Plan/Student Educational Plan/Academic Evaluation (current within the last year)
- Proof of Completed SAP Online Appeal Session (Completion Certificate or Email Confirmation)
- Download, sign and upload the Probation Contract

***NOTE:** In order for a two year Academic Plan/Student Education Plan/Academic Evaluation to be official, official transcripts from **ALL** previously attended colleges or universities must be on file at Riverside Community College District. If a student's official transcripts are not on file, then the student's two year Academic Plan/Student Educational Plan/Academic Evaluation is invalid.

***Riverside City College Catalog:** Students planning to graduate from RCC or needing to use courses from another college/university as a prerequisite, must submit all official transcripts. See Graduation Requirements in this catalog for further information on course acceptance from other institutions. This is why **All Official Transcripts** from previously attended colleges or universities must be received at RCCD in order for a Counselor to complete an official two year Student Educational/ Academic Plan that will be accepted for your financial aid appeal.

Appealing due to exceeding Maximum Time Frame Only:

Students who have exceeded the Maximum Time Frame must have one of the following valid reasons:

- One time change of major or goal after student has completed one major/goal.
- Returned for a second goal
- Completed ESL courses
- Completed Basic Skills courses
- High unit majors (Nursing, Vocational Nursing...)
- High unit transfer majors (Math, Biology, Chemistry, Physics, Computer Science, Engineering...)
- Completed Military or AP courses/credit

Steps to appeal online at <https://rcc.studentforms.com> include:

- SAP Appeal web form with a statement explaining the valid reason for exceeding the Maximum Time Frame
- Official two-year Academic Plan/Student Educational Plan/Academic Evaluation (current within the last year)
- Proof of Completed SAP Online Appeal Session (Completion Certificate or Email Confirmation)
- Download, sign and upload the Probation Contract
- For the 3rd party documentation: upload your Student Educational Plan

NOTE: Submission of an appeal does not guarantee that a student will regain financial aid eligibility. After reviewing the appeal, financial aid will render a decision, and the student will be notified in writing. Students must submit their appeal to RCC only. Each student who is approved for a "probationary" period must have an **official Academic Plan/Student Educational Plan/ Academic Evaluation** developed, which will outline the courses for which the student may receive financial aid.

SAP Probation (PE): Students will be placed on Financial Aid "Probation Status" only if their appeal of Ineligible status is approved. Students on Probation must meet the SAP standard each semester beginning with the semester of approval in order to maintain their Probation Status. If students fail to meet SAP while in a Financial Aid Probation Status, they will become Ineligible to receive financial aid until they bring their SAP up to Qualitative Standard of 2.0 GPA and Pace of Progression of 67% completion rate prior to exceeding the Maximum Time Frame.

- **Approved Class List**

- Probation students will only receive financial aid for courses that are listed on their Approved Class List (ACL) which is created from the student's Educational Plan. If an appeal is submitted late in the academic year and approved, funding will only be disbursed for the semester in which they were approved and forward. Eligibility for federal, state and institutional eligibility will be determined after the appeal has been approved and the appeal contract received. No retroactive disbursements will be made.

COURSE INFORMATION

How Course Selection Can Affect Eligibility

Important Notice Regarding Approved Courses

Not all courses/programs at RCCD have been approved by the Department of Education for Federal and/or State financial aid funding. Please visit the financial aid counter for a list of courses that are not approved for financial aid. If you enroll in any of the courses on this list you will not receive payment of any Federal and/or State financial aid.

Repeat Course Information

RCC is required to look at the number of times a student attempts a course when determining financial aid eligibility. If you receive a passing grade (A,B,C,D,P) in a course at any point in your academic history at RCCD (Riverside City College, Moreno Valley College, Norco College), you will only be eligible to receive financial aid for that course one additional time (one repeat). If you attempt a course for the third time after previously receiving a passing grade in that course, you will no longer be eligible for payment for those units.

Repeated course units will be counted in the pace of progression calculation as attempted units. When courses are repeated, only the earned units associated with the higher grade will be counted in the pace of progression calculation as completed units. If both grades are equal, only the earned units from the earlier course will be included as completed units in the pace of progression calculation.

For example, if you take a 3 unit math class (math 1) in fall and receive a passing grade (A, B, C, D, P), that is your first attempt. If you re-take that same 3 unit math class (math 101) in spring, you will continue to be eligible for financial aid for that course, because it is your second attempt. If you attempt a third time to take the same 3 unit math class (math 101) in summer or beyond, you will no longer be eligible to receive financial aid for those 3 units.

Fall	3 unit math class (math 1)	eligible for financial aid, received passing grade
Spring	3 unit math class (math 1)	eligible for financial aid
Next Term	3 unit math class (math 1)	no longer eligible for financial aid for that class

****Note:** Students may repeat courses under the courses Repetition Policy, however students must check with financial aid to see how repeating courses may affect eligibility.

How Dropping Courses Can Affect Eligibility

What Happens If I Drop Some of My Courses after Receiving My Financial Aid

If a the student drops units after receiving a grant disbursement, the student **MAY** be required to repay a portion or all of the grant.

For example:

- If a student starts the semester with 12 units, is paid full-time on the first disbursement and then drops to 6 units, they will not receive ANY additional financial aid payments as the student already received aid for the 6 units.
- If a student starts the semester with 12 or more units, is paid full-time on the first disbursement and then drops to 9 to 11.5 units, they may receive an adjusted final disbursement based on three-quarter time enrollment.
- If a student starts the semester with 12 or more units, is paid full-time on the first disbursement and then drops below 6 units, they will not receive an additional disbursement and **WILL** owe a portion (or all) of the grant back.

Based on FAFSA results some students need to be in a certain number of units to be eligible for a disbursement. If the student drops below the units that they are eligible for they may owe ALL of the amount disbursed back when they drop units.

For example:

- If a student starts the semester with 12 units, is paid full-time on the first disbursement, is only eligible for grants at full time (12+ units), then drops to 9 units, the student now owes ALL of the grant amount that was disbursed because they have to be in 12 units or more to be eligible for the grant.
- If a student starts the semester with 9 units, is paid $\frac{3}{4}$ time, is only eligible for grants at $\frac{3}{4}$ time (9 to 11.5 units) then drops to 6 units, the student now owes ALL of the grant amount that was disbursed because they have to be in 9 to 11.5 units to be eligible for the grant.
- If a student starts the semester with 6 units, is paid $\frac{1}{2}$ time, is only eligible for grants at $\frac{1}{2}$ time (6 to 8.5 units) then drops to 3 units, the student now owes ALL of the grant amount that was disbursed because they have to be in 6 to 8.5 units to be eligible for the grant.

*If you have to drop a classes after receiving grant funds to attend that classes, be sure to contact financial aid to see how that reduction in units will affect your financial aid account and if you will owe a portion or all of the funds back.

What Happens If I Drop All of My Courses

Any student who withdraws from all of their classes, are dropped by all of their instructors, or receives all FW/W grades for the semester may be subject to repayment of federal financial aid funds including the Federal Pell Grant, FSEOG grant, and Direct Loans. This is referred to as Return of Title IV funds (R2T4).

For Cal Grant, the enrollment status for each recipient must be determined according to the recipient's attendance at the time funds are paid to the recipient or credited to the recipient's account, pending adjustments to units. Adjustments may be made to the award of a recipient at any time during the term. Cal Grant adjustments or returns will not be made for a reduced unit load or total withdraws that occur after census. When making a payment for a term that has ended, the institution must base the attendance status on the number of units completed for the term.

If you received Federal grant and/or loan funds and withdrew from school before completing 60% of the semester successfully, the amount of grant or loan funds you earned must be determined.

- If the amount of funds disbursed to you is greater than the amount of funds you actually earned, those unearned funds must be returned.
- If the amount of funds disbursed to you is less than the amount of funds you actually earned, you may be eligible to receive a post-withdrawal disbursement of those earned funds not yet received.

Financial aid is required to calculate how much aid you earned during the semester, based on the final date you withdrew and will notify you of any repayment due to the school or any post-withdrawal disbursement due to you. Please note that if you totally withdraw after 60% of the semester has passed, you will not owe any repayment of federal funds.

Your withdrawal date is determined in one of the following ways:

- The date you dropped your last class in the Admissions and Records office or on My Portal at www.rcc.edu
- The midpoint of the semester if you did not officially withdraw and received all FW grades (combination of all FW and/or W grades)
- The date posted by the instructor indicating your last date of attendance in class

----- Example of withdrawal calculation

You received \$1179 Pell grant and could have received an additional \$1178 if you had finished the semester, equaling a total award of \$2357 for the semester. There are 117 days in the semester and you withdrew on the 17th day. You earned 14.5% of your grant ($17 \div 117 = 14.5\%$).

Financial aid will calculate what you earned and did not earn:

\$1179 grant money received + \$1178 you could have received = \$2357 X 14.5% = \$341.77 earned

\$1179 grant money received - \$341.77 earned aid = \$837.23 unearned aid (85.5%)

- School Portion of the calculation

An additional portion of the grant must be repaid by the college based on your total institutional charges at the time you withdrew

For Example, you took 12 units for the semester at \$20 per unit. Your total institutional charges = \$240

\$240 X 85.5% (unearned) = \$205.20 the college has to pay back to the federal program within 45 days of determination and you will have to repay to the college.

- Student Portion of the calculation

You will have to pay back the unearned amount minus 50% of the total aid that was disbursed and aid that could have been disbursed

\$837.23 unearned aid - \$205.20 that the college returns = \$632.03 which is the initial amount of unearned aid due from you.

\$2357 total aid disbursed/could have been disbursed X 50% = \$1178.50.

\$632.03 - \$1178.50 = \$0 you have to pay back to the federal grant program.

* Total amount the student has to repay = \$205.20 to your home college (RCC, MVC or NC) for the college portion that had to be returned

* If you earned more than you were paid: You will receive a notice of your potential "post withdrawal disbursement" in the mail. This will be automatically disbursed to you unless you choose to cancel the disbursement. More information will be provided in the letter you receive if eligible.

If you are required to repay funds back to the school, you will have 45 days from the date you are notified to repay the amount owed in full. On the day after the deadline, if the amount due has not been paid in full, you will be reported in an overpayment status to the Department of Education and you will not be able to receive financial aid at any school until the overpayment has been resolved.

If your home college (RCC, MVC, NC) is required to return funds based on your Return to Title IV calculation, you will be billed the colleges portion to be paid directly to that college. Should you fail to repay these funds by the required deadlines, there will be a hold placed on your RCCD records, you will not be able to enroll in future classes and you will not be able to receive official transcripts from RCCD.

The order in which Federal funds are returned to the Department of Education are as follows: 1. Federal Unsubsidized Loan 2. Federal Subsidized Loan 3. Federal PELL Grant 4. Federal Supplemental Educational Grant

****Note that Federal Work Study earnings (FWS) are excluded from the calculation. Direct Loan recipients must contact the Direct Loan program for additional repayment arrangements.**



HOW CHANGES IN ELIGIBILITY CAN AFFECT YOUR FINANCIAL AID

Grant Over Awards and Overpayments

Whenever a student's award amount needs to be adjusted due to a change in the student's eligibility, the student may owe some or all of the funds received. This is referred to as an overaward/overpayment.

An overaward/overpayment can be caused but not limited to, the following reasons:

- Withdrawal from classes after receiving a disbursement
- A change to the student's FAFSA information
- A change in the student's financial assistance package due to an extension to work-study employment
- A change in the student's financial assistance package due to the awarding of a scholarship or grant from an outside organization
- Failing to attend classes for at least one day
- Receiving an "FW" grade

These reasons may result in adjustments to a student's financial aid award, causing their financial aid package to exceed their financial need. The financial need is determined by the student's FAFSA.

The student's financial aid award cannot exceed their financial need or the school may take steps to resolve the overaward. Adjustments may include updates to a student's financial aid package and future disbursements or request of repayment of disbursed awards.

When requesting payment from the student, the student will be notified by mail that they are in overaward/overpayment. The overaward/overpayment needs to be repaid as soon as possible or by the due date on the letter. Failure to repay the overaward/overpayment may lead to a hold on all of the student's records at RCCD and the student may be unable to register for future classes and their eligibility for future financial assistance from any educational institution may be affected until they resolve this matter.

Please note:

- Before dropping classes, a student should contact the Student Financial Services Office to see how dropping may affect their financial aid.
- Dropping and/or withdrawing from classes may affect your SAP (Satisfactory Academic Progress. Please see the SAP section in our Consumer Guide for more information.

How do I show that my overpayment has been cleared/paid?

To show that your overpayment has been cleared/paid, call the Department of Education at 1-800-621-3115 and request that they fax a clearance letter to our office at 951-222-8006. Once the clearance letter is received it will be verified and added to your account if you have a FAFSA for that current year. The letter must be dated within 30 days.

If the overpayment has been paid in full, our office will submit your letter to NSLDS to request that they update your account to "repaid."



FINANCIAL AID DISBURSEMENTS

Know Your Deadline

The first step in applying for Financial Aid is filling out the FAFSA on <https://studentaid.gov/h/apply-for-aid/fafsa>. When RCC receives your FAFSA information we will communicate to you through your RCC e-mail that your FAFSA was received and we will let you know if you have Financial Aid tasks to complete with our office. Our office works by deadlines. Once we receive your FAFSA if you do not have any Financial Aid tasks to complete your file will be processed with the deadline in which your FAFSA was received in. If you have Financial Aid tasks to complete, your file won't be put into a deadline until ALL tasks are complete. For deadlines and disbursement schedules please visit our website at: <https://www.rcc.edu/assets/documents/become-a-student/financial-aid/Disbursement%20Schedule.pdf>

- Changes you make to the FAFSA or Admissions applications, including changing your Home College location, WILL cause delays to your financial aid eligibility and disbursements, if eligible.
- If eligible, you will receive your disbursement according to the dates on the appropriate semester disbursement schedule.
- Grant disbursement amounts are based on your enrollment status and eligibility
- Unit checks are done approximately 2 weeks before each disbursement date.
- Cal Grant and Direct Loan recipients must be enrolled at least Half Time, 6 units and must have an approved academic program. If you need to update your academic program please contact Admissions and Records to update information.
- Remaining in all of your classes is critical to avoid repayment of funds received; if you receive payment for a class and drop, you may be required to repay a portion, or the entire grant back.
- If you receive Financial Aid at another school you CANNOT receive a disbursement at RCC for the same payment period.
- Disbursement dates are contingent upon funding and are subject to change without notice.
- Monitor your RCCD student email for your financial aid status

Disbursement Schedule



2022-2023 Financial Aid Disbursement Schedule

Disbursement deadline dates are subject to change **WITHOUT** notice.

Refer to **Financial Aid Disbursement Methods** on the reverse for information on choosing your disbursement option.

Disbursement Eligibility Table

Units Enrolled Per Semester	Enrollment Status	Percentage of Award Eligible for Disbursement †
12 or more units	Full Time	100%
9.0 – 11.5 units	Three Quarter Time	75%
6.0 – 8.5 units	Half Time	50%
5.5 or less units	Less than Half Time	Pell to be determined if eligible (Not eligible for loans or Cal Grant)

†Disbursement eligibility is based on enrollment status prior to the start of the semester. Unit adjustments due to late registration and late start classes will be disbursed on the next fall/spring disbursement date after the start of classes.



Locate your file completion date below and read across for important dates. All financial aid tasks must be complete at rcc.verifymyfafsa.com

Complete all FA Tasks before this date:	Receive Your Award Notification in RCCD Email	1st FALL Disbursement	2nd FALL Disbursement	1st SPRING Disbursement	2nd SPRING Disbursement
7/26/2022	Early August	8/25/2022 -- 50% Pell/SEOG 100% Cal Grant	11/10/2022 50% Pell/SEOG	2/16/2023 -- 50% Pell/SEOG 100% Cal Grant	5/11/2023 -- 50% Pell/SEOG
8/23/2022	Early September	9/15/2022 -- 50% Pell/SEOG 100% Cal Grant	11/10/2022 50% Pell/SEOG	2/16/2023 -- 50% Pell/SEOG 100% Cal Grant	5/11/2023 -- 50% Pell/SEOG
9/7/2022	Late September	10/6/2022 -- 50% Pell/SEOG 100% Cal Grant	11/10/2022 50% Pell/SEOG	2/16/2023 -- 50% Pell/SEOG 100% Cal Grant	5/11/2023 -- 50% Pell/SEOG
10/4/2022	Mid-October		11/10/2022 100% Pell/SEOG/Cal Grant	2/16/2023 -- 50% Pell/SEOG 100% Cal Grant	5/11/2023 -- 50% Pell/SEOG
11/3/2022	Mid-November		12/8/2022 100% Pell/SEOG/Cal Grant	2/16/2023 -- 50% Pell/SEOG 100% Cal Grant	5/11/2023 -- 50% Pell/SEOG
12/7/2022	Mid-December		1/19/2023 100% Pell/SEOG/Cal Grant	2/16/2023 -- 50% Pell/SEOG 100% Cal Grant	5/11/2023 -- 50% Pell/SEOG
1/18/2023	Late January			2/16/23 -- 50% Pell/SEOG 100% Cal Grant 100% Fall Retro*	5/11/2023 -- 50% Pell/SEOG
2/1/2023	Mid-February			3/2/2023 -- 50% Pell/SEOG 100% Cal Grant 100% Fall Retro*	5/11/2023 -- 50% Pell/SEOG
2/15/2023	Late February			3/23/2023 -- 50% Pell/SEOG 100% Cal Grant 100% Fall Retro*	5/11/2023 -- 50% Pell/SEOG
3/8/2023	Mid-March			4/6/2023 -- 50% Pell/SEOG 100% Cal Grant 100% Fall Retro*	5/11/2023 -- 50% Pell/SEOG
4/6/2023	Mid-April				5/11/2023 -- 100% Pell/SEOG 100% Cal Grant 100% Fall Retro*
5/10/2023	Late May				6/8/2023 -- 100% Pell/SEOG 100% Cal Grant 100% Fall Retro*
6/9/2023	Mid-June				7/13/2023 -- 100% Summer aid 100% Fall/Spring Retro*

*Retro payments for previous semesters are for students who were enrolled and eligible during the given semester.

**SSCG and Loan disbursements may vary. Review your Loan Information Guide for loan disbursement dates.

IMPORTANT REMINDERS!

- Changes you make to the FAFSA or Admissions applications, including changing your Home College location, **WILL** cause delays to your financial aid eligibility and disbursements, if eligible.
- If eligible, you will receive your disbursement according to the dates on the appropriate semester disbursement schedule. Grant disbursement amounts are based on your enrollment status and eligibility (Refer to Disbursement Eligibility Table on reverse). Unit checks are done approximately 2 weeks before each disbursement date. Disbursement dates are contingent upon funding and are subject to change without notice.
- Monitor your RCCD student email for your financial aid status.
- Cal Grant and Direct Loan recipients must be enrolled and attending least Half Time, 6 units (refer to Disbursement Eligibility Table on reverse), and must have an approved academic program. See Admissions and Records to update information.
- Remaining in all of your classes is critical to avoid repayment of funds received; if you receive payment for a class and drop, you may be required to repay a portion, or the entire grant.

Financial Aid Disbursement Methods



It is important that your **preferred mailing address** is current to avoid delays in receiving your Financial Aid funds.

RCC disburses financial aid to eligible RCC students via BankMobile Disbursements. 2-3 weeks after all Financial Aid Tasks are completed online, you will receive a green welcome packet from BankMobile in the mail containing a personal code, and you will receive an email from BankMobile to your RCCD student email account with a personal code. The personal code will grant you access to the BankMobile system so that you can choose how you want to receive your disbursement, if eligible.



Important!

Look for this in the mail, and follow the instructions inside.

Be sure to follow the instructions to select **one** of the following disbursement options:

- Direct Deposit to your own personal account.** Takes 1-3 business days for the receiving bank to credit your account.
- Direct Deposit to a BankMobile Vibe Account.** Funds are credited the same business day in the afternoon.
- Paper Check** mailed the same business day, takes about 5-7 business days for the check to arrive to your preferred mailing address.

Receipt of a green welcome envelope **does not** indicate a student's eligibility for financial aid. Follow the tables on the reverse side, and check WebAdvisor and your RCCD student email to verify eligibility.

For more information on disbursement options, visit our website at: <https://www.rcc.edu/become-a-student/how-to-pay-for-school/financial-aid.html>

Financial Aid Resources

Renew your Financial Aid Application each year beginning October 1st at:

www.fafsa.gov – school code: 001270

or

www.caldreamact.org – school code: 00127000

Manage Your Financial Aid:

State Grants at www.webgrants4students.gov

Federal Financial Aid at www.nslds.ed.gov

For More Information Visit the Student Financial Services Website at:

<https://www.rcc.edu/become-a-student/how-to-pay-for-school/financial-aid.html>

BankMobile Disbursements

RCC disburses financial aid funds to eligible RCC students via BankMobile Disbursements, a technology solution, powered by BMTX, Inc. Visit this link for more information: <https://bankmobiledisbursements.com/refundchoices/>.

BankMobile Disbursements offers 3 disbursement options and students have a **“CHOICE”** on how they would like to receive their financial aid funds, if eligible.

1. Direct Deposit (ACH) or
2. Deposit onto a debit card thru “BankMobile Vibe Checking Account” or
3. Paper Check

All students **MUST** make a selection in order to avoid delay in their scheduled disbursement.

A “Green Disbursement Selection Packet” from BankMobile Disbursements will be mailed to the students who complete their FAFSA and complete the necessary paperwork to complete their financial aid file. The packet will include a personal code that the student will use to set up their account with BankMobile Disbursements at www.RefundSelection.com and choose their disbursement method. Receiving the Green Disbursement Selection Packet does not indicate eligibility. The personal code will also be emailed to the student. Personal Codes are **only** sent to students who have never set up their account with BankMobile Disbursements through Riverside Community College.

The Personal Code inside the Green Disbursement Selection Packet or in the email will be your key for entry into the BankMobile Disbursements system. With it, you can choose how you want your disbursement delivered, if eligible. Information is contained in the system to authenticate you as a user, making it is easy to select your disbursement option. Once you receive the Green Disbursement Selection Packet with the Personal Code (or receive the personal code by email) you will need to:

1. Go to www.RefundSelection.com.
2. Enter your unique Personal Code from the green envelope or email. If you do not have a code click on "Need a Code" enter "Riverside Community College District," enter your "Student ID" number (not the letters just the numbers) and enter your student "rccd.edu" email address. A personal code will be given to you from BankMobile Disbursements.
3. Create your login information.
4. Select how you would like to receive your disbursement, if eligible.
5. Complete your profile.

You can change your disbursement option at any time by logging into your account on www.RefundSelection.com and selecting another disbursement option in BankMobile Disbursements website.

If you have activated your account, have chosen the BankMobile Vibe Card and lose your BankMobile Vibe card you will be responsible for the replacement charge that BankMobile Disbursements charges to replace your card.

If you have a BankMobile Disbursements account at another School, that account is not valid at RCC, you need to create an account with BankMobile Disbursements for RCC.

Check here for the BankMobile Disbursements fees before you make your selection:

[BMTX: Fee Schedules \(vibeaccount.com\)](https://vibeaccount.com/BMTX:FeeSchedules)

Check here for Terms and Conditions:

[BMTX: Important User Information: Terms and Conditions and Related Disclosures \(vibeaccount.com\)](https://vibeaccount.com/BMTX:ImportantUserInformation:TermsandConditionsandRelatedDisclosures)

It is important to keep your address up to date. If you need to update your address:

1. You will need to update it in the RCC My Portal. Your address must be marked as "Preferred Mailing" in order to be valid.
2. You will need to update your address with BankMobile Disbursements by logging into your BankMobile Disbursements account at www.RefundSelection.com

Additional Information about Your Disbursement

Please read the following BEFORE you accept the disbursement:

The California College Promise Grant (CCPG) and EOPS Book assistance are financial resources available to help you meet your educational expenses and may appear on your award letter. These are not cash awards. If you have already paid your fees, you may be eligible for a refund. You must contact the Student Accounts Office at 951-222-8604 to see if you are eligible for refund.

You will only be paid for classes you are actively attending and that are eligible for grant and/or loan funding.

If you dropped a class or classes, received Financial Aid Grants and are still enrolled in units, you may be in overpayment and may owe all or a portion of your disbursement back and it may affect your SAP (Satisfactory Academic Progress). For more information on the consequences of dropping a class or classes, please refer to our chapters in this guide regarding dropping classes and overpayments.

It is critical to remain in all of your classes to avoid Return of Title IV repayment. If you are receiving financial assistance at another institution or you have dropped all of your classes, you MUST return the funds to the College. If the funds are not returned, a hold will be placed on your records and you may be reported to the Department of Education affecting your ability to receive financial aid at any other school.

If you receive all FW's/W's grade for the semester which you received Title IV funds, you may be required to repay all or a portion of those funds. Your award is contingent upon the availability of funds from the appropriate agencies and the laws and regulations which govern these programs and are subject to change.

RCC INFORMATION

Release of Financial Aid Information (FERPA)

(The Family Educational Rights and Privacy Act (FERPA) (20 U.S.C. § 1232g; 34 C.F.R. Part 99) is a federal law that protects the privacy of educational records of all students enrolled in schools beyond the high school level. FERPA requires that information, written or verbal, regarding student education and financial aid records cannot be released to any person or agency other than the student without prior written consent. Schools must maintain that privacy, primarily by restricting the release of documents and the access provided to those records. Any educational institution that receives funds under any program administered by the U.S. Secretary of Education is bound by FERPA requirements.)

To release information to anyone other than the student, i.e. parent, grandparent, other agencies or friend, the RCC financial aid Consent to Release Information (CRI) form must be completed by the student in person with a picture ID each academic year. The CRI form, available at the financial aid counter, must be submitted to the student's home college and may be cancelled in person. For student confidentiality, a picture I.D. will be required when a student is requesting information from his/her financial aid file. All documents contained in student files are the property of the RCC financial aid office and will not be returned. Please request and retain copies of all your paperwork before submitting it to our office.

To protect students' privacy, no detailed student information will be given over the phone, email or via the internet. For more detailed information regarding FERPA, please review the RCCD website at <http://www.rccd.edu/Pages/ferpa.aspx>.

Student Email Accounts

Riverside Community College District (RCCD) students are assigned a free student email account through Microsoft's Office 365 for Education. An RCCD email account is the only approved method of formal communication between RCCD and students. It is important that students check their student email daily for the following reasons:

1. An RCCD email account is the only approved method of formal communication between RCCD and students.
2. The financial aid department will use the RCCD Student email to communicate with students regarding their financial aid applications, steps to complete their financial aid file, as well as updates and additional opportunities, such as scholarships.
3. Important notices from Admissions and Records, professors/instructors, counselors and many other campus resources are sent directly to the RCCD student email account.

For more information on accessing your student email account, please visit the Communication, Information and Registration section of the Student Support webpage: <https://www.rcc.edu/student-support/student-technology-support.html#email>

Voter Registration

Voter registration forms are available to students, faculty, and staff.

To Obtain a Paper Voter Registration Application

If you would like to register using a paper voter registration application, you can pick one up at your county elections office, library, Department of Motor Vehicles offices, or U.S. post office. It is important that your voter registration application be filled out completely and be postmarked or hand-delivered to your county elections office at least 15 days before the election.

To request a paper voter registration application be mailed to you, please call (800) 345-VOTE (8683) or email Elections Division staff.

Elections and Voter Information: <http://www.sos.ca.gov/elections/>

Register to vote Online: <http://www.sos.ca.gov/elections/>

Accountability

Updating and maintaining accurate student information is a shared responsibility between the student and RCC. If at any time, an error or conflicting information on the FAFSA/CADAA Application is determined, it is the responsibility of both RCC and the student to correct/resolve the issue.

Please be advised that if you have submitted documentation that contains errors to financial aid in support of your financial aid file, it is important that you notify our office immediately. Failure to notify our office of any changes, such as application corrections or a change in student information will result in a delay in determining your eligibility for aid as well as a delay in the disbursement of funds. Once a correction/update is made to the application please be advised that it may result in an adjustment in aid and/or award amounts. In some cases the student and/or RCC may be responsible for the immediate repayment of funds already disbursed. It is our primary goal to assist RCC students in receiving their financial aid in a timely manner.

Transfer Tips

Financial aid does not automatically transfer from one institution to another. You must reapply each year to continue receiving federal and state financial aid. You may only receive financial aid funding from one institution per semester.

You may receive the CCPG from more than one community college at a time.

If you are transferring to RCC, you must add RCC to your FAFSA or CADAA application by one of the following methods:

FOR FAFSA APPLICANTS

1. Using your FSA ID, go to www.studentaid.gov. Under "Returning User" choose "Add a School Code" and follow the directions to add RCC using our school code (001270). Or,
2. Add the RCC school code (001270) on the indicated page of your SAR, sign it, and mail it to the address listed at the bottom of page under, "If you made changes." Or,
3. Call the Federal Student Aid Information Center at 1-800-433-3243 and request to have RCC added to your SAR. Have the following information ready:
 - Name and Date of Birth
 - DRN Number (Located on page 1 of your SAR)
 - Social Security Number
 - RCC's School Code: 001270

Within a few weeks, you will receive a new SAR from Federal Student Aid by mail or email. RCC will receive your information electronically. You will then receive a communication, via email, from RCC (to your RCCD student email address) letting you know what is required to complete your file with RCC.

FOR CADAA APPLICANTS

1. Using your student information log into: www.caldreamact.org.
2. Add the RCC school code: 00127000
3. You will then receive a communication, via email, from RCC (to your RCCD student email address) letting you know what is required to complete your file with RCC.

If you have not yet set up your RCC email account, you will want to do so at <https://www.rcc.edu/student-support/student-technology-support.html#email> and follow the steps to set up your email account.

1098-T

The Form 1098T (Tuition Payments Statement) will be mailed to the address you have on file with Admissions and Records late January for the previous tax year if you were enrolled in courses at RCC. The 1098T Form is used to calculate any student tax credits you may be eligible for. You or your parents may be able to take either the tuition and fees deduction or claim an education credit on your tax return for the qualified tuition and related expenses that were actually paid in the year.

If you have any questions regarding the information on your 1098T Form, please contact the student accounts office at studentaccounts@rcc.edu or 951-222-8604. RCC financial aid staff cannot answer tax questions so for any other information regarding the 1098T eligibility and how to figure out the tax credit please contact your tax preparer or the IRS at 1-800-829-1040 or www.irs.gov. Tax credits for students may change from year to year so be sure to view any updates on the IRS website. More information on education tax credits can be found online at <https://studentaid.ed.gov/sa/types/tax-benefits>.

California Domestic Partner Rights Act

What is the California Domestic Partners Rights and Responsibilities Act?

The California Domestic Partner Rights and Responsibilities Act (AB 205), which went into effect on January 1, 2005, extends the same rights, protections, responsibilities, obligations, and benefits to registered domestic partners as those extended to married couples. You inform the RCC financial aid office that you are in a registered domestic partnership or that your parents are in a Registered Domestic Partnership. Financial aid will reevaluate the student's California College Promise Grant (CCPG) eligibility. Aid eligibility may increase or decrease.

You are in a Registered Domestic Partnership (RDP). In that case, you will be treated as an independent married student to determine eligibility for state-funded financial aid (CCPG and Cal Grant). You will need to provide income and household information for your domestic partner. California's recognition of registered domestic partnerships for federal student financial aid programs does not apply.

If you are a dependent student and your parent is in a Registered Domestic Partnership, you will be treated the same as a student with married parents and income and household

Information will be required for the parent's domestic partner to determine eligibility for state funded student financial aid.

These provisions apply to state funded student financial aid ONLY and not to federal student financial aid.

For more information visit: <http://www.csac.ca.gov/post/california-domestic-partnerrights-and-responsibilities-act-2003>.

FREQUENTLY ASKED QUESTIONS

Q. Where can I get help completing my FAFSA or CADAA Application?

A. The financial aid office schedules FAFSA/CADAA Application workshops each semester to assist you in filling out your FAFSA or CADAA Application online. See announcement flyers or visit our website at <https://www.rcc.edu/become-a-student/how-to-pay-for-school/financial-aid.html> for future workshops and dates.

Help is available on the FAFSA website (www.studentaid.gov) and the CADAA website (<https://dream.csac.ca.gov>) as you enter the information. In the FAFSA application, the "Hint" box on the right side of the application explains why the information is needed and hints on how to answer the question. As you enter and move to the next page, the "Hint" box stops you if the information is incomplete and prompts you on the questions that are incorrect or over-looked. In the California Dream Application, the hint or explanation for how to answer the question is below each question.

FAFSA on the Phone is a non-Web, paperless alternative to completing the FAFSA. With the assistance of customer service representatives, students are given the flexibility to complete the FAFSA by relaying their information over the phone at 1-800-433-3243. For help with the CADAA, customer service representatives are available at 1-888-224-7268.

Q. Do I need to apply for financial aid each semester and when do I re-apply for the California College Promise (CCPG) Grant and Cal Grant?

A. No, not every semester. The FAFSA and CADAA Application must be filled out for each academic year. Applications are available on October 1st for the following academic year. Completing the FAFSA early each year assists in determining eligibility for all types of financial aid (PELL, FSEOG, CCPG, Cal Grant, etc.) Completing the CADAA early each year assists in determining eligibility for the CCPG and Cal Grant. By filling out the FAFSA or CADAA, you will automatically be considered for the CCPG for the academic year, beginning with summer and ending with spring (summer, fall, winter, and spring). To qualify for the Cal Grant, you must complete and submit the FAFSA or CADAA posted deadlines each year. Once awarded the Cal Grant, you must reapply each year by submitting the FAFSA or CADAA by posted deadlines to maintain your eligibility status.)

2022-23 Application is for: summer 2022, fall 2022, winter 2023, spring 2023,
*summer 2023 (Pell Only)

2023-24 Application is for: summer 2023, fall 2023, winter 2024, spring 2024,
*summer 2024 (Pell Only)

Q. I submitted my FAFSA and received my SAR (Student Aid Report). Do I need to do anything else?

A. Maybe! Completing the FAFSA is only the first step in applying for financial aid. Some students will have additional tasks/actions to submit. These items will be posted on your FA Portal at <https://rcc.studentforms.com>.

A current admissions application is also required. Financial aid will receive the application information electronically within a few days of submittal.

You will be notified through your RCCD student email if you have tasks/actions required to complete your financial aid application. After your tasks/actions have been submitted, your file will be reviewed for eligibility, and you will be notified by email of your status. Your award will be available on RCC My Portal. Not all students will have required documents/actions listed.

Q. Why do I have to use my parent's information on the FAFSA/CADAA application if I don't live with them and they don't give me any money for school?

A. For financial aid purposes, the U.S. Department of Education classifies all applicants into two categories: Dependent and Independent students. Dependency status is determined by the questions in step three of the FAFSA/CADAA. If you answer "NO" to every question in step three of the FAFSA/CADAA, you are a Dependent student. If you answer "YES" to any of the questions in step three of the FAFSA/CADAA, you are an Independent student. Dependent students must include their parent's income information on the FAFSA/CADAA.

Whether or not you live with your parents, they claim you on their tax return, or they give you money are NOT factors in determining dependency status. Please see our "Dependent or Independent" section in this guide for additional information.

Q. My parents make a lot of money. Is it a waste of time to apply for financial aid?

A. No! The only way to find out if you are eligible for financial aid is to submit the FAFSA/CADAA. If you do not qualify for the Federal Pell Grant, you may still be eligible for other types of aid such as the California College Promise Grant or the Cal Grant. If you do not fill out the FAFSA/CADAA, you could be disqualifying yourself from getting financial aid. There is no fee charged to apply for financial aid.

Q. Why does it sometimes take so long to process a financial aid application and what can I do to avoid delays in the processing of my application?

A. To avoid any delays in the processing of your financial aid application be sure to accurately enter the information and review and recheck the application before submitting. Applications with conflicting or inaccurate information may require a correction, which may mean a delay in the overall process. Whenever possible, when completing a FAFSA you should use the IRS Data Retrieval tool to retrieve your and/or your parents income information directly from the IRS. Remember, completing the financial aid application is just the first step in the application process.

You must submit required tasks/actions to complete your financial aid file, if required on your portal at <https://rcc.studentforms.com> so that the awarding process may continue if needed. The financial aid office will not be able to process an application with missing documents or conflicting information.

Q. Why is the grant money I received less than the amount listed on my award letter?

A. The amounts listed on your award letter are the awards for a full-time student (12 units each semester, fall and spring).

- Your actual disbursements may be less depending on the number of units you are actually enrolled and attending at the time of disbursement. Keep in mind that grants are disbursed in payments throughout the semester. The amount you receive may not reflect the entire semester award.
- Late starting class units will be considered on the disbursement date following the start of the class.
- If you have an approved financial aid Satisfactory Academic Progress appeal, you will only be paid for classes on your approved class list provided by financial aid.

Q. Do I have to be enrolled full-time to receive financial aid?

A. No, but there are certain unit requirements for different awards. You may be enrolled in any number of units to receive the CCPG.

Students eligible for Cal Grant must be enrolled in at least 6 units to receive disbursement.

With the Pell Grant, the amount of money disbursed depends on the number of units a student is enrolled in each semester and the students Pell grant eligibility. In some cases, a student may have to be enrolled at least half time (6-8.5 units) or $\frac{3}{4}$ time (9-11.5 units) to receive the Pell Grant. That is determined by the information submitted on the FAFSA and the calculation of the EFC (Expected Family Contribution) by the Department of Education.

Q. What happens to my financial aid if I drop classes? Do I have to pay back the money?

A. That depends on when you drop the classes. If you drop classes after the disbursement of aid, your future payments will be adjusted to reflect your new enrollment status (number of units). Once this is updated, you will be notified if you must pay back any overpayment of financial aid. If you withdraw from all of your classes you will be notified if you must repay any overpayment of financial aid.

Try to avoid a complete withdrawal by seeking advice from academic counselors and/or your instructors before withdrawing. In addition to possible repayment, you may face Satisfactory Academic Progress problems. Dropping classes could affect your GPA and Pace of Progression percentage. Please see the SAP chapter in this guide for more information.

Q. Why does the financial aid office limit the kind of information it gives over the phone or via email?

A. Financial aid does not release certain information over the phone or via email in order to protect the student's right to privacy as stated in the Family Educational Rights and Privacy Act (FERPA). If you need specific information about your financial aid file and/or disbursement, please come to the financial aid counter with a picture ID and our trained staff can answer your questions. Please see the FERPA chapter in this guide for more information.

Q. Why am I no longer eligible for the California College Promise Grant (CCPG)?

A. If you do not maintain a GPA of 2.0 or higher and/or complete more than 50 percent of your coursework for two consecutive primary terms (Fall/Spring), you lose your eligibility. You will be notified within 30 days of the end of each term. In order to regain eligibility for the grant you can do one of the following:

- file an appeal **OR**
- not attend your school district for two consecutive primary terms **OR**
- improve your GPA and/or course completion to meet academic and progress standards.

FINANCIAL ASSISTANCE COMMON ACRONYMS

Ability-to-Benefit - One of the criteria used to establish student eligibility in order for students to receive Title IV program aid is that a student must have earned a high school diploma or, its equivalent. Students who are not high school graduates, or have not earned a GED Certificate, can demonstrate that they have the "ability to benefit" from the education or training being offered by passing an approved ability-to-benefit (ATB) test or complete six semester approved units. New students will be required to have a high school diploma, GED, or pass a High School Proficiency test to satisfy the Ability-to-Benefit requirement for financial aid.

Academic Year - A period of time that schools use to measure a quantity of study. For example, a school's academic year may consist of a fall and spring semester during which a full-time undergraduate student must complete 24 semester hours. Academic years vary from school to school and even between educational programs at the same school.

Accreditation - The school must meet minimum academic standards, as defined by an accrediting body recognized by the U.S. Department of Education, to be eligible to participate in the administration of federal student aid programs.

Accrue - The process where interest accumulates on a student loan.

Agency Verification – The process by which a student requests in writing verification of financial aid eligibility to be submitted to a third-party agency.

Award Letter - The award letter explains the type(s) and amount(s) of financial aid the student may be eligible for based on various determining factors. The award letter can be found on RCC My Portal under the financial aid section.

BankMobile - RCC disburses financial aid funds to eligible RCC students via BankMobile Disbursements, a technology solution, powered by BMTX, Inc.

Borrower – An individual who signed and agreed to the terms in a loan promissory note and is responsible for repaying a loan.

CCPG (California College Promise Grant): A fee waiver that is used to waive tuition fees and reduce parking fees. You must be a California Resident to receive the CCPG. CCPG is NOT a cash award.

Cal SAR (California Dream Act Application Student Aid Report): The Cal SAR contains information that the student originally reported on the CADAA, the results of eligibility and expected family contribution determinations information. The Cal SAR results will inform a student if the CADAA is complete or if corrections are needed to determine state-aid eligibility.

Capitalized - With certain loans, such as the subsidized loans, the U.S. Department of Education pays the interest that accrues on a loan while the student maintains at least half-time enrollment, and during periods of deferment. However, with subsidized loans in forbearance and unsubsidized loans in any status, a student is responsible for paying interest as it accrues. When interest on these loans are not paid during accrual, the interest is capitalized, or added to the principal balance, which increases the outstanding principal amount due on this loan.

Consolidation - The process of combining one or more loans into a single new loan.

Cost of Attendance (COA) - The total annual cost of attending college for any given academic year. The COA includes tuition and fees, room and board, allowances for books, supplies, transportation, loan fees, and, if applicable, dependent care. It also includes miscellaneous and personal expenses.

Default - If a student does not repay a loan according to the terms and agreements of the signed promissory note, the student may enter into a default status. A student's credit status, future financial aid, purchasing cars, a house, and IRS refund may be affected if a loan is in a default status.

Dependent student - A student who does not meet one of the criteria for an independent student on the financial aid application(s), such as: Be at least 24 years old, married, a graduate or professional student, a veteran, a member of the armed forces, an orphan, a ward of the court, or someone with legal dependents other than a spouse.

Disbursement - Scheduled dates in which students will be disbursed financial aid (may include Pell Grant, SEOG, Cal Grant, Loans). *For a list of the 2022-23 disbursement scheduled dates, please see the disbursement schedule section of this consumer guide.

Direct Loans - William D. Ford Federal Direct Loan (Direct Loan) Program. Eligible students borrow directly from the U.S. Department of Education at participating schools. Direct Loans include subsidized and unsubsidized Direct Stafford Loans (also known as Direct Subsidized Loans and Direct Unsubsidized Loans). You must repay these loans directly to the U.S. Department of Education or the assigned servicer.

E-sign: A 5-digit number created by students to electronically sign webforms in the Financial Aid Task Portal. Parent Task Portal Users will E-sign with their separately created password.

Educational Goal - A program of organized instruction or study that leads to an academic, professional, vocational degree or certificate and other recognized educational credentials. To receive financial aid, you must be working towards an eligible educational goal. Please see the financial aid counter for more information.

Enrollment Status - The number of hours/units of active attendance per semester at RCCD.

Expected Family Contribution - Your Expected Family Contribution (EFC) is the number used to determine your possible eligibility for financial aid. This number results from the financial and household information you provided on your FAFSA/Dream application. Your EFC number is located on your Student Aid Report (SAR).

Full-time – 12 or more hours/units of active enrollment per semester at RCCD.

Grace period - After borrower's graduate, leave school, or drop below half-time enrollment, loans that were borrowed have six months before repayment is due. This period is known as the "grace period." Interest accrues on loans during grace periods, and this interest is capitalized when borrowers' loans enter repayment.

Half-time – 6-8.5 hours/units of active enrollment per semester at RCCD.

Independent Student - An independent student meets the criteria on the FAFSA to list only his/her (and spouse if applicable) information.

Interest - A loan expense charged by the Department of Education and paid by the borrower for the use of borrowed money.

Less than half-time – Fewer than 6 hours/units of active enrollment per semester at RCCD.

National Student Loan Data System (NSLDS) - NSLDS receives data from schools, guaranty agencies and U.S. Department of Education programs. By using your FSA ID, you can obtain information about your federal loan(s) and Pell Grant awards and history, outstanding balances, the status of your loans and disbursements made. You can access NSLDS at www.nslds.ed.gov.

Principal - The amount of money borrowed by the student. Depending on loan type, interest will accrue on this amount.

Promissory Note - A promissory note is a binding legal document you sign when you get a student loan. It lists the conditions under which you are borrowing and the terms under which you agree to pay back the loan. The promissory note will include information on how interest is calculated and what deferment and cancellation provisions are available to the borrower. It is very important to read and save this document. You will need to refer to your promissory note later when you begin repaying on your loan, or at other times when you need information about provisions of the loan, such as deferments or forbearances.

Refund Preference – Students eligible to receive financial aid funds are required to choose their preferred method of disbursement by activating their accounts at refundselection.com

Satisfactory Academic Progress - To be eligible to receive student financial aid, you must meet and maintain your college's standards of satisfactory academic progress (SAP) toward a degree or certificate offered by that institution. Please refer to our SAP section on this guide for additional information.

Student Aid Report - Your Student Aid Report (SAR) summarizes the information you submit on your application for financial aid and provides you with your Expected Family Contribution (EFC).

Subsidized - A loan for which a student borrower is not responsible for the interest until they have stopped attending school or dropped below half-time enrollment status.

Task status -- Additional documentation required by the Financial Aid office based on the information provided in the FAFSA application are listed in the Financial Aid Task Portal at studentforms.com

Three-quarter time – 3/4 time refers to attending 9 to 11.5 hours/units of active enrollment per semester at RCCD.

Unsubsidized - A loan for which the student borrower is fully responsible for paying the interest while they are in school, regardless of the loan status. Interest on unsubsidized loans accrues from the date of disbursement and continues until repaid in full



STUDENT RIGHTS

You have the right to ask Riverside City College financial aid about:

- Completing the FAFSA (Free Application for Federal Student Aid) or California Dream Act Application (CADAA) application. To apply for FAFSA go to: www.studentaid.gov to apply. To apply for the CADAA, go to <http://dream.csac.ca.gov>.
- Our policy towards confidentiality: Family Educational Rights and Privacy Act (FERPA), a federal law that protects the privacy of student education records.
- Policies on refunds, dropping classes and what it costs to attend RCC.
- How RCC determines Satisfactory Academic Progress (SAP) and what happens if you don't meet the standard.
- Various financial aid programs available such as scholarships, federal, state and college financial aid programs.
- The deadlines for submitting applications for various financial aid programs and how recipients are selected.
- How your financial need is determined and how the costs for tuition, fees, room, board, transportation, books, and supplies, personal and miscellaneous expenses are considered in your cost of attendance.
- What resources (parental contribution, other financial aid, personal assets) are considered in the financial need calculation, and how much of your financial need, as determined by RCC is met.
- The various programs in your financial aid package and when and how you will receive your funds.
- How to appeal a denied financial aid application, if you believe you have extenuating circumstances.
- How you may be able to get additional aid if your financial circumstance changes.
- How outside resources, such as scholarships, may impact your financial aid award.
- How much of your financial aid must be paid back and what portion is grant or gift aid.
- The interest rate on your loan, Direct Subsidized loan limit (150%), the total amount that you must repay, payback procedures, when repayment begins, and how long you have to repay.

- How to decline any financial aid awards. You have the right to cancel all or a portion of loan disbursements and/or have the loan returned to Direct Loans.
- How to close or re-open your financial aid file at RCC.
- Which BankMobile Disbursement options are available to you.
- How to choose and activate the disbursement option on your BankMobile Disbursements Account/Debit Card.
- How to complete a Mid-Year transfer to/from Moreno Valley or Norco College.
- Remaining Pell Eligibility (Lifetime Eligibility Used, 600%)

STUDENT RESPONSIBILITIES

You have the responsibility to:

- Complete the financial aid application and all required financial aid tasks/actions accurately, and in a timely manner. (Intentional misrepresentation on an application or form for financial aid is a violation of the law and a criminal offense subject to penalties.)
- Secure your FSA ID and know that your FSA ID serves as your electronic signature and has the same legal status as a written signature. You should not share this information with anyone.
- Review and consider all information about RCC's programs before enrolling.
- Ensure all classes you take will fulfill your educational goal requirements.
- Read and keep copies of all forms and agreements given to you and that you have signed.
- Activate your RCCD student email account and check it regularly for updates and requests.
- Promptly respond to all requests and return all required documentation such as verification forms, additional documents, corrections to submitted documents, or new information needed to complete your financial aid file.
- Report any changes to your situation to financial aid at RCC immediately.
- Be aware of and comply with all deadlines and understand the school's refund policy.
- Be aware of the Satisfactory Academic Progress (SAP) Standard as defined by the RCC financial aid and maintain your SAP in order to continue receiving financial aid.
- Report in writing to financial aid all additional financial aid resources you receive.
- Complete your online entrance counseling requirement prior to applying for a loan, as well as completing your exit counseling after you stop attending the college or your enrollment falls below 6 units.
- Compare your anticipated monthly student loan payments and other expenses to your expected net income after college.
- Notify your school and Direct Lending if there is a change in your name, permanent mailing address or enrollment status.

- Repay your student loans, even if you do not complete your education, are not happy with your education or cannot find a job.
- File for a deferment or forbearance or change your repayment plan if you are at risk of defaulting on your federal loan(s).
- Abide by all rules and regulations as outlined in the Riverside City College Student Handbook, Catalog and course schedule.

Updating and maintaining accurate student information is a shared responsibility between the student and RCC. If at any time, an error or conflicting information on the FAFSA/CA Dream Application is determined, it is the responsibility of both RCC and the student to correct/resolve the adjustment in aid and/or award amounts. In some cases, the student and/or RCC may be responsible for the immediate repayment of funds already disbursed.

Please be advised that if you have submitted documentation that contains errors to financial aid in support of your financial aid file, it is imperative that you notify our office immediately. Failure to notify our office of any changes, such as application corrections or a change in student information will result in a delay in determining your eligibility for aid as well as a delay in the disbursement of funds. It is our primary goal to assist RCC students in receiving their financial aid in a timely manner.



USEFUL REFERENCES

Apply for the FAFSA Online and Review Federal Student Aid Information

- www.studentaid.gov

Apply for a FSA ID number

- <https://studentaid.gov/fsa-id/create-account/launch>

Federal Student Aid Information Center

- 1-800-4FEDAID (1-800-433-3243)

California Grant Programs

- <https://csac.ca.gov>
- 1-888-CALGRANT (1-888-224-7268)
- <https://mygrantinfo.csac.ca.gov>

California Dream Application

- <https://dream.csac.ca.gov>

California Student Aid Commission

- www.csac.ca.gov

California CHAFEE Grant for Foster Youth

- <https://chafee.csac.ca.gov>

National Student Loan Data System

- www.nsls.ed.gov

Loan Entrance/Exit Counseling

- <https://studentaid.gov>

Golden State Scholar share & Governor's Scholarship

- www.scholarshare.com

Social Security Office

- www.ssa.gov
- 1-800-772-1213

IRS- Student Tax Credits, Copies of Taxes

- www.irs.gov
- 1-800-829-1040

Transcript Types and Ways to Order Them

- <https://www.irs.gov/individuals/tax-return-transcript-types-and-ways-to-order-them>
- 4506-T: Request for Transcript of Tax Return (transcript and other return information)
- <https://www.irs.gov/pub/irs-pdf/f4506t.pdf>

Immigration and Citizenship

- www.uscis.gov
- 1-800-375-5283

AmeriCorps State and National

- www.amerikorps.gov

FinAid- Student smart guide to financial aid

- <https://finaid.org>

College Pathways

- www.cacollegepathways.org

RCC Student Email Tutorial

- <https://www.outlook.com/student.rcc.edu>

California Career Zone

- <http://www.cacareerzone.org>

Scholarship Search Sites:

- www.Fastweb.com www.Scholarsite.com
- www.Scholarships.com www.cashforcollege.com
- www.Scholarshiphunter.com

Please view the RCC Student handbook at:

https://www.rcc.edu/assets/documents/student-support/documents_counseling/rcc%20handbook%2022-23-web.pdf for the following important regulations and policies:

- Copyright Infringement policies in the code of conduct under “rights and responsibilities”
- Drug violation notification policies in the code of conduct under “rights and responsibilities” and under the drug section

Please view the RCC Student Catalog at:

<http://rcc.edu/departments/Pages/College-Catalog.aspx> for the following important regulations and policies:

- Institutional policies regarding vaccinations in health requirements under “limitations of enrollment”
- Transfer of credit in Transfer Tips under “Requirements

To view the “Equity in Athletics Disclosure Act” report go to:

<http://ope.ed.gov/athletics>

ENGLISH/SPANISH GLOSSARY

A

Ability-to-benefit.....	capacidad para beneficiarse
Ability-to-benefit test.....	examen de capacidad para beneficiarse
Academic year.....	año académico
Address (permanent mailing address).....	dirección (dirección de correo permanente)
Admission.....	admisión
Adopted child.....	niño adoptivo
Alien registration number (A-number).....	número de registro extranjero
Application.....	solicitud, formulario de solicitud
Area code.....	código de área, prefijo de teléfono
Armed Forces.....	fuerzas armadas, ejército
Award letter.....	carta de concesión de beca
Award year.....	año de concesión de beca
Award, financial aid.....	concesión de ayuda financiera

B

Bank account.....	cuenta bancaria, cuenta en el banco
Bank deposit.....	depósito bancario
Birth certificate.....	acta de nacimiento, partida de nacimiento
Borrow.....	prestar, obtener un préstamo, pedir prestado
Budget.....	presupuesto
Business.....	negocio

C

Central Processing System (CPS).....	Sistema Central de Procesamiento
Certificate.....	certificado
Child care.....	cuidado de niños, cuidado infantil, cuidado de menores
Child care provider.....	persona (o entidad) que cuida niños
Citizenship status.....	condición migratoria o de ciudadanía
Code (Title IV code).....	código (Código de Título IV)
College.....	universidad
Community college.....	institución postsecundaria de dos años
Community service.....	servicio comunitario, servicio a la comunidad
Completing the FAFSA.....	completar la aplicación para ayuda financiera
Consent.....	consentir en; consentimiento
Consortium agreement.....	acuerdo de consorcio
Cost of attendance.....	costo de estudio

D

Data Release Number (DRN).....	Número de Divulgación de Datos
Default (on a loan).....	falta de pago (a un préstamo)
Deferment (loan repayment).....	aplazamiento de pago
Demonstrated financial aid.....	necesidad financiera demostrada
Department of Education.....	Departamento de Educación
Dependency.....	dependencia

Disabled.....discapacitado, incapacitado
 Driver's license.....licencia de conducir, licencia de manejar

E

Earnings.....ganancias, ingresos, sueldo
 Education expenses.....gastos de estudio
 Email.....correo electrónico, mensaje electrónico
 Enrolled.....inscrito
 Enrollment period.....periodo de matricula
 Expected Family Contribution (EFC).....contribución/Aporte Esperado de la Familia
 Extenuating circumstances.....circunstancias extenuates

F

FAFSA on the Web.....FAFSA en la web
 Federal school code.....código federal de la institución postsecundaria
 Federal Work-Study Program.....programa federal de trabajo y estudio
 Field of study.....campo de estudio
 Financial aid administrator.....administrador de ayuda financiera
 First name.....primer nombre
 Forbearance.....indulgencia
 Free Application for Federal Student Aid (FAFSA)...solicitud gratuita de ayuda federal para estudiantes
 Full-time studentestudiante de tiempo completo

G

General Education Development (GED) Certificate....certificado de formación educativa general
 Grace period.....periodo de gracia
 Grade level.....nivel de estudio, nivel escolar
 Grade point average.....promedio de calificaciones, promedio de notas, promedio académico
 Grant.....beca

H

Head of household.....cabeza de familia
 High school equivalency test.....examen de equivalencia de escuela secundaria
 Home schooling.....enseñanza en el hogar, escolarización en el hogar
 Honorable discharge (Armed Forces).....retiro honorable de las fuerzas armadas
 Hope tax credit.....crédito tributario "Hope"

I

Income.....ingresos
 Taxed income.....ingresos tributables (o libre de impuestos)
 Independent student.....alumno independiente
 Interest rate.....tasa de interés
 IRS form 1040.....formulario de IRS 1040

J

Job application.....solicitud de empleo
 Job placement.....colocación laboral

L

Last name.....apellido
 Legal dependent.....dependiente legal
 residence.....residencia legal
 Living expenses.....gastos de subsistencia
 Loan.....préstamo

M

Marital status.....estado civil
 Master Promissory Note (MPN).....pagaré maestro, pagaré único, pagaré principal
 Middle initial.....inicial (del segundo nombre)
 Military.....fuerzas armadas, militar

N

National student loan data system.....sistema nacional de información sobre los
 préstamos educativos
 Need.....análisis, cálculo de la necesidad financiera
 Need-based programs.....programa que otorga ayuda según la necesidad
 financiera
 Nursing.....enfermería, profesión de enfermero

O

Office of Inspector General.....oficina del inspector general
 Online FAFSA.....FAFSA electrónica
 Overpayment.....pago en exceso

P

Paper FAFSA.....FAFSA impresa, la versión impresa de la FAFSA
 Paper SAR.....SAR impreso, la versión impresa del SAR
 Password.....contraseña
 Pell grant.....beca federal
 Permanent mailing address.....dirección postal permanente
 Permanent resident.....residente permanente
 Permanent telephone number.....número de teléfono permanente
 PIN (personal identification number).....PIN (número de identificación personal)
 Power of attorney.....poder, poder legal

Q

Qualification.....requisito

R

Repaying your student loans.....cómo pagar sus préstamos estudiantiles

S

Satisfactory Academic Progress (SAP).....	progreso académico satisfactorio
Scholarship.....	beca
Social security.....	seguro
Social Security Number.....	número de seguro social
Spouse.....	cónyuge, esposa/esposo
State of legal residence.....	estado de residencia legal
Student Aid Report (SAR).....	informe de ayuda estudiantil
Student eligibility.....	elegibilidad de los estudiantes
Student financial aid/student financial assistance.....	ayuda financiera estudiantil

T

Taxable income.....	ingresos sujetos a impuesto
Teacher.....	maestro, docente, profesor

U

U.S. Department of Education.....	departamento de educación de EE UU
U.S. permanent resident.....	residente permanente de EE UU
Unmet need.....	necesidad (financiera) no cubierta

V

Verify.....	verificar, comprobar, confirmar
Veteran.....	veterano de las fuerzas armadas

W

W-2 form.....	formulario W-2
Wages.....	salario, pagos por trabajos

Z

Zip code.....	código postal, zona postal
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CONSORTIUM AGREEMENT

Riverside Community College District
 Moreno Valley/ Norco College / Riverside City College
 Blanket Consortium Agreement
(As allowed in the Code of Federal Regulations, 34CFR 668.5)

This blanket consortium agreement is for the purpose of providing federal financial assistance to Riverside Community College District students enrolled at Moreno Valley, Norco, and/or Riverside City College. It covers enrollment for on campus classes, online classes and study abroad courses.

This consortium agreement became effective beginning the fall 2011 semester. The home school will be the college where the student submits their admission's application and where the student is seeking a degree. The home school will be responsible for:

1. Determining eligibility;
2. Disbursing aid;
3. Monitoring enrollment;
4. Monitoring and resolving over awards;
5. Administering the Return of Title IV regulations;
6. Administering Satisfactory Academic Progress;
7. Cost of attendance information (enrollment fees, other program costs, etc.) at all colleges;
8. Enrollment information (class name, unit value, registration status, cancellation and withdrawal dates, etc.) for the classes in which the students enroll at all colleges; and
9. Enrollment periods for all classes

The other college(s) where students are enrolled is considered to be the host school. The host school(s) agrees to not disburse financial aid to students who have chosen another college as their home school.

DISCLAIMER

Disclaimer

All applications for financial aid programs (i.e., student loans, work compensation, grants, scholarship, special funds, subsidies, prizes, etc.), will be considered by the Riverside Community College District without regard to ethnic group identification, national origin, religion, age, gender, gender identity, gender expression, race or ethnicity, color, ancestry, genetic information, sexual orientation, physical or mental disability, pregnancy, veteran or military status, or any characteristic listed or defined in Section 11135 of the Government Code or any characteristic that is contained in the prohibition of hate crimes set forth in subdivision (1) of Section 422.6 of the California Penal Code, or any other status protected by law, is strictly prohibited.

Alternate formats for this material are available to individuals requiring disability accommodation. Please contact Elizabeth Hilton at 951-222-8712, or the office of Diversity, Equity and Compliance at (951) 222-8039.

Todas las solicitudes para programas de asistencia financiera (por ejemplo, préstamos estudiantiles, compensación de trabajo, subvenciones, becas, fondos especiales, subvenciones, premios, etc.), serán considerados por el Distrito de Riverside Community College independientemente de identificación étnica, origen nacional, religión, edad, género, identidad de género, expresión de género, raza, color, ascendencia, información genética, orientación sexual, discapacidad física o mental, o cualquier característica listados o definidos en la Sección 11135 del Código de Gobierno o cualquier característica que se encuentra en la prohibición de los crímenes de odio establecidos en la subdivisión (1) de la Sección 422.6 del Código Penal de California, o cualquier otra condición protegida por la ley.

Formatos alternos para este material están disponibles para personas que requieran alojamiento de discapacidad. Por favor comuníquese con Elizabeth Hilton al 951-222-8712, o la oficina de Diversidad, Equidad y Respeto al (951) 222-8039.

Very Important Information – Please Read!

All students enrolled in Riverside City College have a free student email account provided by Office 365 for Education. If you need assistance accessing your email account please contact the RCC Admissions and Records office at (951) 222-8600.

*Most correspondence from the Student Financial Services Office will be sent to your RCCD email address.

It is imperative to maintain a current mailing address and phone number on file with RCC. You may update your personal information on RCC My Portal at www.rcc.edu or in person at the RCC Admissions and Records counter (forms are available at www.rcc.edu). Incorrect addresses result in a failure to receive vital information. For all of your financial aid needs contact financial aid at (951) 222-8710 and we will gladly assist you.

OFFICE CONTACT INFORMATION

Riverside City College
Student Financial Services Department

Title IV FAFSA School Code for Riverside City College: **001270**

CA Dream Application School Code for Riverside City College: **00127000**

Regular Office Hours

Monday	8:00 - 5:00
Tuesday	8:00 - 6:00
Wednesday	8:00 - 5:00
Thursday	8:00 - 5:00
Friday	8:00 - 5:00

*Office hours and closures may vary throughout the school year. Please view our office hours on our website at <https://www.rcc.edu/become-a-student/how-to-pay-for-school/financial-aid.html> for the most up to date hours and information.

Mailing Address

Riverside City College
Student Financial Services
4800 Magnolia Avenue
Riverside, CA 92506

Phone Numbers

Riverside City Campus
(951) 222-8710

Spanish Speaking Phone Line
(951) 328-3849

Our Website:

<https://www.rcc.edu/become-a-student/how-to-pay-for-school/financial-aid.html>

Our Email Address:

studentfinancialservices@rcc.edu

(Please include name and student ID number with each email)